

MilitaryInstallations Booklet for MacDill AFB

Fast Facts

Location: MacDill Air Force Base is located eight miles south of Tampa, Florida on the Southwestern tip of the Interbay Peninsula in Hillsborough County. [Click here for base map](#). MacDill is home to the United States Central Command and United States Special Operations Command and 51 other tenant units. MacDill AFB's [homepage](#).

Cost of Living: Tampa, FL has a cost-of-living indicator of 100.1% based on the national average of 100. As result, Tampa is a high tourist destination and therefore cost of living is high.

Base Operator: 813-828-1110 or DSN 312-968-1110

Population:

- Joint Service Active Duty: 12,000
- Joint Service Civilians: 7,000
- Joint Service Reserves: 2,150
- Family Members: 12,400
- Retirees: 133,032

Area Population: Tampa-St. Petersburg: 2,733,761

Child Development Centers: The [MacDill Child Development Program](#) operates two Child Development Centers. Both centers are DoD Certified and NAEYC accredited offering quality early childhood programming for your children, specializing in learning through play. For more information call 813-828-3332.

Schools: MacDill's on base residents are served by the [Hillsborough County Public School](#). [Tinker Elementary](#) (k-5th grade) is located on MacDill. On base Middle School students are bused to [Monroe Middle School](#) and high school students are bused to [Robinson High School](#). Depending on your commuting desires, there are an additional three Tampa Bay Area counties and schools, both public and private, available that MacDill families also attend.

- [Pasco County School District](#)
- [Pinellas County School District](#)
- [Sarasota School District](#)

Youth Programs: The [MacDill Youth Center](#) is available for all family members between the ages of 5 and 17 of active duty, retired military personnel, Air Force Reservists and Federal Civilian Employees and retirees. Annual activity cards, which offer substantial discounts for classes and activities, are available for a nominal fee.

Airman and Family Readiness Center: [Airman & Family Readiness Center](#), 813-828-0137

Housing: MacDill family housing is privatized, managed by [Harbor Bay at MacDill](#). Housing includes 572 units some of The housing area is made up of 179 units designated for officers with the remaining 393 set aside for enlisted personnel. There are two, three and four-bedroom duplexes, townhouse style and single units. The units are all-electric and feature central heat and air. All units are equipped with stove, refrigerator, dishwasher, garbage disposal and washer/dryer connections.

Employment: The total civilian labor force (not seasonally adjusted) for Hillsborough County, Florida in Aug, 2022 was 803,151, of which 757,851 were employed and were unemployed. The unemployment rate was 2.7%. Annual Median household income in Hillsborough County for 2020 from the US Census Bureau was \$65,142. Median home cost for Tampa FL is 306,900

Base Services:

- [Support Services Squadron](#)
- [Commissaries](#): 1
- [Exchange System MacDill](#): 1 main store with several specialty shops, a mini mall and shopette
- Financial Institutions on base: [Grow Financial Federal Credit Union](#) and [Armed Forces National Bank, N.A.](#)

Medical Services: The 6th Medical Group is an outpatient medical facility, which provides quality patient care to the patient population of the MacDill. Patients who require specialized care in surgical or orthopedic services are referred to other military facilities or to civilian specialists. There are no on-base emergency medical services available. In the event of an emergency, call 911 or proceed to the [Tampa General Hospital Emergency room](#). For non-emergency or urgent care, contact [TRICARE South](#) for listings.

Special Messages:

- HURRICANE SEASON is from June to November; the [Hurricane Guide](#) provides a complete guide including maps, evacuation zones, shelters and important phone numbers.

DSN Dialing Instructions

When dialing a DSN number from U.S. installation to U.S. installation, it is unnecessary to dial the 312 area code. If you dial a number with the 312 and it does not work, try it again without the area code. When dialing a DSN number to/from overseas locations, the DSN area code must be included.

Overview

Location

MacDill Air Force Base is located eight miles south of Tampa, Florida on the Southwestern tip of the Interbay Peninsula in Hillsborough County. The region is often referred to as "Tampa Bay" which is a seven-county region on Florida's west coast offering a diversity of communities. The counties of Hernando, Hillsborough, Manatee, Pasco, Pinellas, Polk and Sarasota come together to shape a vibrant market where lifestyle options reflect all the best Florida has to offer. Whether you seek big city downtown living, quiet golf course communities, a waterfront lifestyle, majestic horse farms or historic neighborhoods - the communities of Tampa Bay provide a mix like no where else in the country. The Tampa Bay community is very supportive of MacDill, but is not considered a military town. The cost of living is higher than most cities in the South. The MacDill operation number is 813-828-1110 or DSN 312-968-1110. Please view the [MacDill Air Force Base Welcome Video](#).

History

MacDill was named after Colonel Leslie MacDill. MacDill Army Base was officially activated on April 16, 1941. The first mission was training airmen in the B-17 Flying Fortress and B-26 Marauder aircraft. Increasing tensions in 1961 led to the activation of the U.S. Strike Command, headquartered at MacDill. MacDill became a Tactical Air Command Training Base with the F-4s and then F-16s. The last F-16s left the base in 1994 and the base had no active duty aircraft for the first time. The 6th Air Mobility Wing was activated October 1, 1996, with the arrival of 12 KC-135 Stratotankers. MacDill was a strategic center for such military operations as Just Cause in Panama, Desert Shield and Storm in the Persian Gulf and Operation Uphold Democracy in Haiti. For more history visit MacDill AFB's [homepage](#).

Mission

The MacDill AFB is an Air Mobility Command (AMC) base capable of rapidly projecting air-refueling power anywhere in the world. Organized into four groups to carry out a two-fold mission of air refueling and airlift support to the two Unified Commands based at MacDill. MacDill is home to the United States Central Command and United States Special Operations Command and 51 other tenant units.

Population Served

- Joint Service Active Duty: 12,000
- Joint Service Civilians: 7,000
- Joint Service Reserves: 2,150
- Family Members: 12,400
- Retirees: 133,032

Base Transportation

The Department of Defense provides a tax free transit subsidy for all employees of up to \$230 per month that can be used to pay for vanpooling. MilitaryVanpool is an vanpool option at MacDill, for routes visit the [MilitaryVanpool website](#).

FREE Local and Express bus service is provided to Active duty members and DoD employees via the [HART Hillsborough Area Regional Transit Authority](#). For route and schedule information about public transportation destinations throughout Hillsborough County, visit [HARTline](#). The cities of [St. Petersburg and Clearwater](#) also provide public transportation.

Sponsorship

Your safe arrival to MacDill Force Base is very important to us. Moving can be very stressful whether you are single or married. Please ensure you have secured a sponsor from your new unit prior to arrival. This individual is specifically assigned to host you and help ensure your transition into MacDill Air Force Base is a smooth one. Sponsorship is for single and married, military members and civilians with orders to report to MacDill. If for any reason you have not been assigned a sponsor, or if your sponsor is not available and you are experiencing any difficulties, please contact your unit or the MacDill Air Force Base Airman and Family Readiness Center, 813-828-0137 or DSN 312-968-0137. If you arrive at MacDill after hours, and your unit is not a 24 hour operation and you need immediate assistance please call the command post 813-828-4361. They will be able to contact your unit's First Sergeant who is also available to assist you.

Upon receiving PCS orders, contact the local base Postal Service Center and complete an AF Form 624 for a change of address. The temporary mailing address for MacDill is: Rank/Name, 8106 Condor Place PSC Box 3500, Tampa FL 33621.

All active duty personnel should report to their unit commander's support staff for in processing. For a list of units with location and telephone numbers see the Major Unit Listing topic.

Department of Defense civilians - contact your selecting official or personnel office for a sponsor. If you still do not receive a sponsor, contact the MacDill Civilian Personnel Office for assistance.

Temporary Quarters

Reservations can be made in advance by contacting the [MacDill Inn](#) at 813-828-4259 or DSN 312-968-4259. There are ten pet-friendly TLFs available for an additional fee. Upon arrival, if you are given a non-availability statement, the Lodging Office will provide you with a list of government contracted hotels. There are many affordable motels and hotels in the local area. For more information review the Temporary Lodging topic.

Relocation Assistance

There are a multitude of resources and services offered by the Airman and Family Readiness Center and other base agencies that will help you to make a smooth transition. The MPE will schedule newcomers for the mandatory Newcomers' Reception. The Reception is offered on the first Wednesday of every month for all newly assigned personnel and their families. Members and their families are welcomed by the Wing Commander and introduced to base agencies representatives.

The Loan Closet is stocked full of household items available for checkout until your own arrive. At the Airman and Family Readiness Center, newcomers can receive vouchers for up to 20 hours of free child care funded by the Air Force Aid Society. Spouse employment and education assistance is available for spouses seeking employment or continuing their education. The Discovery Center has computers with Internet access as well as a copier, fax, scanner. Budgeting assistance and the Air Force Aid Society are available for unexpected expenses due to PCS. For more detailed information, call the Airman and Family Readiness Center at 813-828-0145 DSN 312-968-0145.

Critical Installation Information

- Car insurance rates in this area tend to be higher than what most people are accustomed to. Be sure to check with your insurance company.
- May, June, July and August are extremely high PCS months for MacDill. It is very important that inbound personnel arriving during these months call the MacDill Traffic Management Flight in advance at 813-828-6722 or DSN 312-968-6722 or toll free 1-800-432-7131 to provide contact information.
- On-base child care through the Child Development Center usually has a waiting list for infants six months and older.
- Another major concern in Central Florida is HURRICANE SEASON, from June to November. Call ahead if you are arriving at MacDill and a hurricane is predicted to hit this area. Watch the Weather Channel and contact your sponsor as MacDill AFB may be evacuated and the surrounding roads will be congested with people leaving the area.
- Make it a practice to use sunscreen (especially children). Be alert for snakes and alligators when you walk in wooded or marshy areas.

Passports and Visas

Ensure member and/or dependents have the required passports and/or visa prior to final out-processing. Member and/or dependents are not allowed to final out-process without the required passports/visas in hand for themselves (if applicable) and/or dependents. Members electing the accompanied tour will not be permitted to out-process without having the required passports/visas in hand for themselves (if applicable) and/or dependents.

These actions are necessary to prevent unforeseen hardships to the military members and their families. Therefore, as a last reiteration, it is essential, members do not out-process without having the appropriate passports/visas for themselves (if applicable) and/or dependents.

Sponsorship

Settling into your new location and your new unit takes time. [MilitaryINSTALLATIONS](#) and [Plan My Move](#) are designed to assist you with information about your new location. Complementing Plan My Move and MilitaryINSTALLATIONS each of the military Services has a Sponsorship Program which is very helpful in providing new unit information. If you want to learn how to be a sponsor, you can take a short [training module](#) found on MilitaryINSTALLATIONS, or if you are a Sponsor, you can use the [eSponsorship Application & Training](#) a secure website designed to train you on your sponsorship duties and provide sample materials for your use when communicating with your newcomer.

The purpose of the Sponsorship program is to:

- Provide a sense of belonging
- Ease the transition for inbound service members or civilians and their family members
- Increase productivity
- Reduce culture shock
- Help newcomers make informed decisions
- Cultivate new friendships
- Improve morale

A sponsor is someone from your new unit who is assigned to assist you settling into your new location. You must request a sponsor through your unit. You can learn more about the sponsorship program and how to apply through your Relocation Assistance Program or the Family Center at your new installation.

Your Service will appoint your sponsor in writing. He/she will be the same or close to your rank and the same marital status, if at all possible. This person will be knowledgeable about the local community and the installation; available to assist you and your family for at least two weeks post arrival, and be someone who is positive and outgoing.

A sponsor's duties include:

- Contacting you and your family by letter of introduction or e-mail upon learning of your assignment to the installation.
- Following up with a personal phone call after contact has been made.
- Sending information about the installation/area which you may require, or putting you in touch with the resources on the web and at the installation that provide current, complete and up-to-date information such as those provide by the Relocation Program.
- Answering any questions which you or your family may have, or, again, providing the proper resources to answer those questions.
- Confirm transportation and lodging arrangements.
- Assisting with obtaining a Post Office Box for your mail.
- Meeting you and your family upon arrival.
- Accompanying you to your check in point for the unit.
- Introducing you to the Family Center and lending closet
- Providing essential service locations such as commissary, exchange, gas station, and bank.
- Being available when you arrive at your installation to meet you, show you around, and help you through in-processing.

If you have not been assigned a sponsor, or have not been contacted as of yet, request one by contacting your gaining command or unit. If after contacting your new command you find difficulties in obtaining a sponsor, contact your Relocation Assistance Personnel for additional help with your move.

Service specific processes for requesting a Sponsor include:

- **Army and Defense Logistics Agency:** AR 600-8-8 outlines procedures for DA Form 5434, Sponsorship Program Counseling and Information Sheet. Sponsorship is mandatory for first term Soldiers. All Soldiers, private through colonel (excluding those completing advanced individual training (AIT) and those PCSing to long term schools) and civilian employees through grade 15 may participate in the advance arrival sponsorship program. Reactionary Sponsorship is available for individuals arriving at an installation without a sponsor. Contact the gaining unit to request a sponsor.
- **Air Force:** Gaining Unit Commander Support Staff/Military Personnel Element will assign a sponsor upon receipt of assignment notice. Assigned sponsor will then make contact with the inbound member.

- **Navy:** OPNAV INSTRUCTION 1740.3C prescribes procedures regarding Command Sponsor and Indoctrination Programs. This Program is designed to facilitate the adaptation of Sailors and their families into new working and living environments, to minimize the anxiety associated with a Permanent Change of Station (PCS) move, and afford Sailors and their families the greatest opportunity for a successful and productive tour of duty.

Command sponsor and indoctrination responsibilities begin upon receipt of PCS orders and continue until the Sailor has become an integral part of the new command and is fully cognizant of all policies, programs, services, and responsibilities available through the command. Commanding Officers shall establish a Command Indoctrination Program to include the delivery of the Navy Pride and Professionalism training per this instruction. COs should ensure all incoming personnel receive command indoctrination training within 30 days of arrival or within 3 drill weekends.

Enclosures (1) and (2) of OPNAVINST 1740.3C outline responsibilities and provide guidance for these programs. Assistance to local commands regarding the Command Sponsor Program is through the Fleet and Family Support Center (FFSC) Relocation Assistance Program staff.

- **Marine Corps:** Gaining Unit Commander will assign a sponsor on request. Overseas commands should assign a sponsor automatically, however if one is not assigned, send a request to the gaining command. A sample request form is available on our website that can be filled out and sent to the gaining command. See the following [website](#).

Sponsors' responsibilities and abilities to be available will vary from installation to installation, depending upon the priority which the installation and unit commanders give to the program; however, the Services are making the Sponsorship program a priority as research has shown the many benefits of good sponsorship to service, family members and youth.

Youth Sponsorship

The Youth Sponsorship Program depends on the availability of youth who volunteer to become sponsors. The Youth Services topic should explain the Youth Sponsorship program at your new installation, but if it does not answer all of your questions, contact your Relocation Manager to inquire about the program and acquiring a youth sponsor.

Directions to Installation

Directions to MacDill AFB

Airports

The Tampa Bay area is supported by two major airports, [Tampa International Airport \(TPA\)](#) and [St. Petersburg-Clearwater International Airport](#). Tampa International airport is ranked No. 14 among medium-sized airports. Tampa International is most used airport of the two, by incoming members and their families. St. Petersburg-Clearwater International Airport (PIE) - Tampa Bay's most convenient gateway to and from St. Petersburg, Clearwater and Pinellas County's world famous beaches!

- There are no military shuttles that run from the airport to the base.
- There are variety of ground transportation options between Tampa International Airport and the base. Choose from various companies under [public transportation](#), [bus service](#), [rental cars](#), [shared ride](#) and [taxis](#). The cab fares from Tampa International Airport to MacDill AFB are approximately \$45 from St. Petersburg/Clearwater to MacDill, \$70.

Driving Directions from Tampa International Airport

Exit the Airport, take the Spruce exit to Dale Mabry, and turn right onto South Dale Mabry. South Dale Mabry will end at the MacDill Main Gate.

Driving Directions to MacDill

From the North - Ocala: Take I 75 S to I 275 S to exit 41A to Southbound Dale Mabry. South Dale Mabry will end at the MacDill Main Gate.

From the South - Miami: Take I 95 N to the Florida Turnpike, take exit 54 to I -595 - take exit for I 75 toward Naples. Take exit 256 for SR-619-TOLL//Crosstown Expressway. Take exit 1B right to S. Dale Mabry to MacDill Main Gate.

From the East - Orlando: Take I-4 West to I 275 S, take exit 41A to Southbound Dale Mabry. South Dale

Arrival by POV

The Dale Mabry Gate is considered the Main Gate, and it is open 24 hours. If you arrive after 4:30 p.m., or on weekends or holidays, go to the 24-hour arrival point, the MacDill Inn, located in Building 411, 8604 Hangar Loop Drive

Arrival by commercial transportation

All military, government civilians and dependants using commercial transportation to base facilities must present valid military/DoD identification cards upon reaching the Dale Mabry Gate or be denied entry. Taxi and limousine drivers must possess a valid Public Vehicle Drivers License (PVDL) in order to be granted access to the installation (PVDL will be surrendered to the gate sentry upon arrival and will be returned at departure). All vehicles and drivers are subject to inspections at all times while on the installation.

When you arrive at MacDill Air Force Base, your first step is to contact your unit. Your supervisor or sponsor will direct you to Customer Service located in the Military Personnel Element (8011 Tampa Point Blvd, Bldg 373). Newcomers arriving on weekdays between 7:30 a.m. and 3:00 p.m. must turn in their in-processing package (a large sealed envelope) and a copy of your orders at the Military Personnel Element.

Check-in Procedures

Travel Planning

Temporary Lodging Reservations

Reservations for Temporary Lodging Facilities (TLF's) can be made by telephone as soon as you receive your orders. Single people arriving during non-duty hours may be assigned space in visiting airmen or officers' quarters. Families may stay in apartment-style temporary lodging facilities while seeking permanent homes. For further information, contact MacDill lodging office at DSN 312-968-4259 or 813-828-4259. Pet friendly rooms are available.

Military members PCS-in to MacDill are authorized 30 days in the TLF. Military members PCS-out are authorized 10 days. Remember: Temporary Lodging Expense (TLE) is a PARTIAL reimbursement for temporary living expenses incurred during a PCS move. It covers temporary living expenses at new duty location. The maximum number of days payable is 10. You may be reimbursed up to 10 days while staying in temporary lodging.

Command Sponsorship

If the military member doesn't secure command sponsorship and the family members are NOT on their PCS orders, the military member has to pay out of pocket for travel expenses which may have ramifications for medical, dental, official travel passports and much more. These costs are not reimbursable. Please secure command sponsorship before PCSing from overseas!

Reporting Procedures

If you arrive after 4:30 p.m., or on weekends or holidays, go to the 24-hour arrival point, the MacDill Inn, located in Building 411, 8604 Hangar Loop Drive.

Permissive TDY

If you plan on taking permissive TDY for house hunting you MUST ensure you have submitted proper leave-request to your gaining commander.

Documents to Hand Carry

Important papers should not be packed with your household goods or hold baggage. Plan to take the following items with you: ID cards, PCS orders, passports, leave authorizations, shot records for you and your family, medical records, all documents pertaining to the shipment of household goods including your personal inventory and/or pictures of your possessions, appraisals for valuable items, last leave and earnings statement, Power of Attorney (check expiration date), wills, bank books, state and federal tax records, deeds and mortgages, professional licenses, car registration, spouse resume and last pay statement, list of stocks and bonds, social security cards, school records for children, letters of credit for utility waivers, original birth and adoption records, and naturalization records.

New members being assigned to 6 AMW

When you arrive at MacDill Air Force Base, your first step is to contact your unit. Your supervisor or sponsor will direct you to Customer Service located in the Military Personnel Element (8011 Tampa Point Blvd, Bldg 373). Newcomers arriving on weekdays between 7:30 a.m. and 3:00 p.m. must turn in their in-processing package (a large sealed envelope) and a copy of your orders at the Military Personnel. The MPE will in-process you to the base and provide you with your unit's specific checklist.

Medical In-processing Your medical record will be turned into MFE and reviewed by the medical staff who will contact you if you should need any follow up medical appointments.

Finance In-processing - Unless you are a First Term Airman (FTA), you can log into PIPS Permanent Change of Station In-Processing System with your Common Access Card (CAC) from your computer at work the day you arrive here, complete the package, and forward it to Finance. Turnaround time is roughly 1-2 weeks. *You must have your CAC activated to access MacDill's network before using this application.* Appointments are scheduled with Finance for **ONE-ON-ONE ASSISTANCE** for First Term Airman. It is highly encouraged that members do PIPS as soon as they step foot through the gates to avoid any type of issues with their pay.

DBIDS (Defense Biometrics ID System) Registration - MacDill AFB, registration into the DBIDS (Defense Biometrics ID System) is required for all DOD personnel, retirees, and all active duty, civilian employee, and retiree family members

age 16 and older. Registration can be accomplished at two locations on MacDill AFB: the 6TH Military Personnel Element ID card section Military Personnel Element (8011 Tampa Point Blvd, Bldg 373, and at the MacDill AFB Visitors Center located at the Main Gate 6801 S Dale Mabry Hwy.

All newly assigned member of the 6 AMW will attend the Newcomers' Reception within the first month of arriving. The Newcomers' Reception is on all in processing checklist and scheduled by the MPE. The Reception is held the first Wednesday of every month from 9:00 a.m. - 10:30 a.m. at the Airman & Family Readiness Center, 8105 Condor St. The Newcomers' Reception is open to all newcomers: military, DoD civilian, spouse and their family members; however, it a *mandatory formation* for all newly assigned military members.

New members being assigned to U.S. Special Operations Command (SOCOM)

SOCOM members should report to the Headquarters, Building 153, between 8:00 and 5:00 p.m., Monday through Friday, or call 813-826-4106 to begin your in processing. Visit [SOCOM Family Resource Guide](#).

New members being assigned to U.S. Central Command (CENTCOM)

CENTCOM members should contact the Personnel Services Division, CC-J1, Force Strenght Management Section at these numbers and visit [CENTCOM Welcome Guide](#):

- Army - 813-827-6921 DSN 651
- Air Force - 813-827-6611 DSN 651
- Navy - 813-827-6929 DSN 651
- Marine Corps - 813-827-6917 DSN 651

New members being assigned to Joint Communication System Element (JCSE)

Visit [JCSE Virtual Welcome Package](#) for in- processing checklist.

Sponsorship

Whether you are single or married make sure you request a sponsor if you don't already have one. Your sponsor will be able to tell you about your new unit, and give you a telephone number and address where he or she can be reached. You will receive a Welcome Package with information on housing, base facilities and programs, and the local community. Your sponsor will normally be at the airport to meet you and get you settled in during your first few days on station. Be sure and sign in at your unit's orderly room.

What to do if you get married enroute?

If you get married before you PCS, you **must** inform your commander and follow the procedures exactly as you are given them. The military **will not** pay you for travel and housing of your spouse if you do not follow the proper procedures.

Motor Vehicles

Registration & Licensing Requirements

Florida State law requires you to have sufficient liability insurance and a valid driver's license in order to operate a vehicle. The term "vehicle" generally includes automobiles, motorcycles, vans, trailers and boats regularly parked or garaged overnight. Further, your vehicle must be properly registered. Even though you are in the Military, you may be required to register your vehicle in-state and obtain an in-state license within a few months of moving. Access complete information on insurance, driver's licensing, and where and how to register your vehicle by visiting the [State Department of Motor Vehicles](#) website.

State Laws

You and your passengers must always wear seatbelts while driving, you will be ticketed and issued heavy fines if seatbelts are not secured. State law requires that all children under 3 years of age be properly restrained in child seats. Some states also require younger, smaller children to sit in the back seat.

Motorcycles and their operators are subject to special laws. If you own and operate a motorcycle, you must comply with those laws. Visit the State Department of Motor Vehicles website for more information.

Many States and local jurisdictions have strict laws about the use of cell phones and other digital devices while driving. Research these laws on the State Department of Motor Vehicles website. Tickets will be issued and fines assessed for violating these laws. Play it safe and always use a "hands free" device if you must use a cell phone or other PDA while driving. Hands-free devices must be used while operating a motor vehicle on ALL military installations worldwide.

Effective 1 July 2008, **everyone** with an out of state license will be required to have a certified birth certificate or U.S. passport to switch to a Florida Driver's license. For more information visit the [Florida Department of Highway Safety and Motor Vehicles website](#).

Base Regulations

MacDill AFB is a Federal National Defense Installation. All vehicles on this base are subject to search and inspection at any time by MacDill Security Forces. Driving aboard MacDill AFB is a privilege and not a right. Said privileges may be suspended or revoked for cause at any time. Any withdraw of consent to these conditions will result in the immediate surrender of your decal and pass, as well as loss of base driving privileges.

MacDill AFB Cell Phone policy

Motor vehicle operators on MacDill AFB are prohibited from using cell phones and texting while operating a vehicle on the base. Hands-free devices are mandatory and walkie-talkie cell phones are not considered hands-free.

Seat Belts

Children age six and under must be buckled up regardless of where they are sitting in the vehicle. Children ages four and five must be secured in either a seat belt or approved child restraint seat; children under the age of four must be secured in an approved car seat. Failure to keep children buckled may result in fines.

Traffic

The speed limit for MacDill AFB is 25 MPH unless otherwise posted. Traffic violations on MacDill can be considered state violations also and may affect insurance rates. MacDill AFB has many one-way streets. Drivers should be alert for changes in street traffic directions.

Pedestrians

Pedestrians in crosswalks have the right of way, however, they should not step into crosswalks in the path of approaching vehicles when such action would require emergency braking. Pedestrians must consider surface road conditions prior to entering crosswalks. Bicycle helmets are mandatory safety gear to be worn by anyone, regardless of age, riding a bicycle on MacDill property.

Restricted Areas

All locations are clearly marked and unauthorized individuals caught in these areas will be prosecuted.

Photography

It is unauthorized to take photographs of the flight line or of any aircraft without pre-approved authorization from the Command Post or respective Job Control agency(s).

Weapons Registration

Persons residing in MacDill Bachelor Officer Quarters, Bachelor Airman Quarter, and Temporary Lodging Facility must register and surrender their firearms/ammunition to the Security Forces for storage in the Security Forces Armory immediately upon arrival on base. Personnel residing in the housing area may store their firearms and ammunition in their quarters. Call 813-828-3322 or DSN 312-968-3322 for more information.

Registering Vehicles on Base

On Base Vehicle Registration is **no longer required**. Authorized ID Cards will be used to grant entry through the gates. The following documents must be on hand while operating a POV on the installation:

- State Vehicle Registration
- State Drivers License
- Insurance Certificate
- Armed Forces ID Card or Base Pass
- All Documents must be valid & current

Florida Vehicle Registration

For out-of-state service members bringing a vehicle to Florida, the cost is typically between \$178 and \$190.85, including a one-time \$100 initial registration fee, a \$33.25 title fee, and an annual tag fee of between \$27.60 and \$45.60.

If there is a lien on the vehicle, there is an additional \$2 fee. There are eight [Hillsborough County DMV locations](#). You are able to purchase license plates, pay tax and transfer registrations on vehicles, boats, and other things requiring registration.

Members of the U.S. armed forces stationed in Florida, but who maintain their legal residence outside of Florida, are classified as nonresident military and are eligible for lower registration fees. The owner must submit a copy of their military orders or a current Leave and Earnings statement (LES) and sign a Military Nonresident Affidavit before a notary. Proof of Florida insurance is mandatory.

Sales Tax

If a vehicle has been purchased overseas (tax-free), Florida requires that sales tax be collected (6% state tax and an additional 1% local tax) if it has not been previously collected (using either the blue book value or the bill of sale as the price of the vehicle).

Boats -- All motorized vessels must be registered, titled and issued a decal before they can be used in Florida waters. This falls under the responsibility of the Tax Collector. Vessel registration fees are based on the length of the boat.

Florida Driver's License

A Florida Operator's License is required 30 days after you become a permanent resident. If you have a valid license from another state, you need only take a vision test. An original Social Security card and two IDs with full name and date of birth are required. With tickets or violations, a road signs test and vision test are required. You may obtain a [Florida Drivers Handbook Online](#).

FLOW (Florida License on Wheels)

The FLOW van comes to the Exchange parking lot monthly. Florida operator's licenses may be renewed and issued. Call the Security Force 813-828-3332 for scheduled dates.

Florida law requires new applicants obtaining a Florida driver license or identification card to provide two forms of identification i.e. a primary document and also a secondary document. The primary document must be a U.S. birth certificate, a U.S. Passport, an approved INS document, or a driver license from another approved state.

The following 20 state's driver licenses/identification cards can only be used as secondary form of identification. Applicants must present one of the other acceptable forms of primary identification to obtain a Florida driver license or identification card: Alaska, Iowa, North Carolina, Utah, Connecticut, Michigan, Oregon, Vermont, Hawaii, Minnesota, Rhode Island, Virginia, Illinois, Nebraska, Tennessee, Washington, Indiana, New Jersey, Texas, and Wisconsin. In a nutshell, if you are from one of the 20 states listed, please bring your birth certificate or US. Passport as well as the other state's drivers license in order to obtain a Florida license

Education - General Overview

Introduction

The Hillsborough County School system provides public education for K-12. The Hillsborough School District and MacDill AFB have partnered in an initiative to improve the transition of military children into the Florida public school system. In order to accomplish this, the school district needs specific information regarding your family's educational needs to facilitate appropriate placement of your children. The sooner you contact the Hillsborough School District after receipt of your new assignment, the better prepared they will be to ensure a smooth and meaningful transition for your child(ren) and significantly reduce the stress related with moving to a new school. Call 813-828-0146 or [click here](#).

If residing on MacDill elementary children will attend [Tinker](#) (k-5). Those students who live on base and are at middle and high school levels attend Monroe Middle School or Robinson High School. Busing is provided by the school system from the base to both [Monroe Middle School](#) and [Robinson High School](#).

The public school system suggests that when you arrive, even if you are temporary living in base lodging, enroll your child in school as soon as possible. The Hillsborough County School District can provide answers to your questions by calling 813-272-4091.

Registration Requirements

Documentation required for registration includes the student's birth certificate, original social security number, and proof of immunizations against polio, diphtheria, measles, rubella, pertussis (whooping cough), tetanus, and mumps are necessary, as well as physical from the doctor and an up-to-date shot record.

Students entering kindergarten are required to have completed the hepatitis B vaccine series. The hepatitis B vaccine requires three shots at scheduled intervals over six months.

Students entering or attending seventh or eighth grade are required to have completed the hepatitis B vaccine series, a tetanus-diphtheria (Td) booster, and a second dose of measles vaccine, preferably the MMR vaccine.

Florida Public Schools Requirements by State Law

Florida Comprehensive Assessment Test - Also known as the FCAT, this is a series of tests conducted one week in March for every public school in Florida for grades 3 through 10. During 4 days of testing, students actually take two different types of tests, each with a math and reading category. There is also a science category of the FCAT.

Florida law requires youths from 6-16 to attend school.

Kindergarten: Child must be 5 years old on 1 Sept. of the school year.

First Grade: Child must be 6 years old on 1 Sept. of the school year.

High School graduation requirements for the State of Florida are:

- English - 4 units
- Math - 3 units
- Science - 3 units
- Social Studies - 4 units
- Vocational Education - 1/2 unit
- Performing Arts - 1/2 unit
- Life Management Skills - 1/2 unit
- Physical Education - 2 units
- Electives - 6-1/2 unit
- TOTAL - 24

Florida requires that all students pass the High School Competency Test (HSCT) and have at least a 2.5 GPA on a 4.0 scale.

Exceptional Education Programs

Students who are identified as academically gifted or handicapped under the Individuals With Disabilities Education Act (IDEA) have the opportunity to participate in Exceptional Education programs. Psychological services are also available.

Extracurricular Activities

Many extracurricular activities are offered within the school system particularly in the high schools. Among those offered are band, chorus, flag corp, ROTC, football, basketball, baseball, soccer, wrestling, honor clubs and service clubs. Check with the particular school that your child will attend to find what activities are available since activities offered vary within the schools.

School Calendar

For the 2010-2011 Hillsborough County school calendar, you can visit the [Hillsborough County Schools calendar](#).

Bus Transportation

Students living one or more miles from school are provided with school bus transportation. Special wheelchair transportation is available for handicapped children. Visit the [Hillsborough County Schools Transportation website](#).

Local School Boards

Each Tampa Bay Area school districts' web sites provide the following information; enrollment size, pupil/teacher ratio, SAT scores, and the percentage of high school students who are college bound. School year calendars are also available on the websites.

Tampa Bay Area School Districts

- [Hillsborough County School District](#)
- [Pasco County School District](#)
- [Pinellas County School District](#)
- [Sarasota School District](#)

Class Size Reduction

Although Florida public schools have been continually decreasing class sizes since 2002, the full impact of [Class Size Reduction](#) mandates will take effect at the individual classroom level beginning the 2010-2011 school year. Specifically in grades kindergarten through third grade, no classroom can exceed 18 students. In grades four through eight, no classroom can exceed 22 students and in grades nine through twelve core academic courses, no classroom can exceed twenty-five students.

School Options

[School Choice](#) provides parents and legal guardians with children entering grades k-11 the opportunity to choose up to three non-magnet schools or Career & Technical Education programs. Parent may choose from a list of schools with space available.

[Magnet Programs](#) are elementary, middle and high schools with theme-based curriculum offering innovative and rigorous academic instruction by specially trained teachers in smaller learning communities.

Home Schooling

Florida Statute 232.02 requires that you notify the District Superintendent of Schools in writing of your intent to initiate a home education program. The [Florida Parent Educators Association](#) provides home school information for parents living in Florida.

Private Schools

Private schools in the Tampa Bay Area are too numerous to list and the choice is a personal matter. [Private School Options](#) will give you a comprehensive look at schools listed for the Tampa Bay area. Most private schools have a religious affiliation or relationship. It is suggested that the private schools be contacted to learn of the tuition required. Additional fees such as music, art, uniforms, books, registration, deposits and transportation should be considered.

Adult Education

For adults, many educational opportunities are offered at MacDill and the focal point for all education programs is the [Base Education Center](#). Professional guidance counselors are available for both active duty and dependents on a walk-in basis. They can direct you to courses of study at the local community college as well as programs through several colleges and universities who hold classes on base or through distance learning. See the Education – Training (College/Technical) topic.

Education - Local Schools

Choosing the right school for their children is a priority for military families. This article describes excellent resources for your use in planning for your child's educational needs. Parents can find current information about public, charter and private schools by using the tools below:

1. How do I choose a good school?

[Choosing a School for Your Child](#) is a U.S. Department of Education publication that will help families identify what is important in selecting a school.

[The School Visit: What to Look For, What to Ask](#) Whether you are choosing a school for the first time, or because you are in transition, this site will provide you with information about what to do and what to ask.

2. What schools are in my area (or in the area where I may move), and how good are they?

Several high quality commercial tools are available to assist in making decisions about which school to choose for your child. Listed below are these website tools along with information on how you access the information and what type of information each site provides.

Both [Great Schools](#) and [School Matters](#) provide a wealth of information for parents:

- School contact information
- Distance from zip code (provide the installation zip code, or the zip code of the area where you will be living)
- Public, private or charter school designation
- Student/teacher ratios
- Free and reduced school lunch program (an estimate of economic disadvantage)
- Great Schools provides a rating of schools and a parent comment section
- Percentage of students meeting or exceeding the state standards in math, reading and language arts
- Teachers - average number of years teaching experience, % of first year teachers on the staff
- Students: Average percentage of students absent from school for more than 15 days
- Ethnic breakdown and percent of students with English as a second language
- School Matters provides college prep scores (PSAT, SAT, ACT test scores)-for high schools only
- Great Schools also provides parents the ability to rate the schools and make comments on the schools.

For both sites, the user must enter the State and zip code to find schools in the area.

SchoolQuest was developed by the [Military Child Education Coalition](#) to help military families select schools. SchoolQuest also offers an Online Library that provides resources for families in transition. At this time, the SchoolQuest data base covers 99 military installations. The Military Child Education Coalition also provides a [data base of information](#) on each State's educational system.

[The School Report Tool](#) is available from Military OneSource that list names and locations of public, public charter, private, virtual and home schooling choices around major installations. [Charter Schools](#) are nonsectarian public schools of choice that operate with freedom from many of the regulations that apply to traditional public schools. Use this site to find one in your area.

3. How can I help plan for a successful transition in this new school and for my child's school career?

Parents often want to know about the availability of extra curricular activities and sports, or the availability of advanced classes. For these questions, it is best to contact the schools directly. It is important to ask the right questions. The following resources can help with these questions and others.

The [Toolkit for Parents](#) was developed by the Department of Defense, especially for Military Families. This 85 page booklet walks parents through preparing for the move and the first two weeks of school....what to ask, what to take, etc.

The [Military Impacted Association](#) has [checklists](#) available for military kids who are leaving or entering a new school.

The Military Child Education Coalition has a [checklist for transferring students](#) that will be helpful. Additionally, through [SchoolQuest](#), MCEC provides parents with the ability to develop a profile for each of their children, which then will provide them with a report on issues related to transferring to a new school district.

4. Question? What happens if I need help during the school year?

During the school year, there are always questions that parents have, such as "What is the best way to help with homework?" or "What if my child needs to see a counselor because my spouse is deployed?" Military OneSource helps with these questions and has 24/7 access. You can call them at 1-800-342-9647 or connect to them at the website [Military OneSource](#).

Education - Local Schools/Overseas

Overseas Schools -- What You Should Know

Moving your family from one installation to another in the U.S. can be challenging enough; but moving your family overseas presents an even more complex situation. One of the most important challenges can be summed up by this question, "Where are my children going to go to school?"

This article will provide resources to help guide military families through the many questions and decisions regarding local schools abroad.

Where do I start?

Start with the information on your new installation. Visit [MilitaryINSTALLATIONS](#) and review the installation's Education - article. All of the overseas installations have dedicated a portion of the Education article to discussing the education options available in the local community as well as the DoD schools located on the installation, if available. Most installations overseas that allow accompanied family travel have one or more DoD schools.

What is the difference between a DoD school and an international or national school?

[DoDEA](#) is the Department of Defense Education Activity. DoDEA operates DoD schools in 12 foreign countries, Guam and Puerto Rico. All DoDEA schools are fully accredited by U.S. accreditation agencies and maintain high academic standards with well rounded educational programs. Visit the [DoDEA School Report Card website](#) to find a detailed discussion of each DoD School.

DoDEA has launched an Online Student Pre-Registration System for School Year 2011-2012, with the aim of reducing the time parents will have to wait at the school registration site. The new program will also allow school officials to better predict school enrollment for the upcoming year, make more informed decisions regarding teacher and staff requirements, and prepare in advance for special services, supplies, and other classroom needs. Parents can pre-register their children by visiting the [registration website](#).

In addition to DoDEA, the [U.S. Department of State's Office of Overseas Schools](#) mission is to promote quality educational opportunities for dependents of American citizens overseas at the elementary and secondary level. If a DoD school is not available on your installation there may be a school in the local community that is an American-Sponsored Elementary and Secondary School.

International schools are English-language schools whereas National schools are schools where courses are taught in the native language. The curriculum and grading system of an International school tends to be similar to the traditional American education system. This is a consideration if your family will be returning to the U.S. prior to your child or children graduating high school. Remember, when choosing a school it is best to try to match the school with your child's needs and expectations.

Where can I find a list of International schools in the country where my family is moving?

The Internet can be an excellent resource for finding International Schools overseas. You can find a complete directory of overseas schools on the [International Schools Services' website](#).

In addition, the [World Wide Schools](#) website is an excellent resource. From the homepage you can select the country. Once you have done this, a list of schools will appear and you can then choose which one you are interested in researching. All of the information appearing on this website is provided by the schools directly. Some of the information you may find on a school includes: a background summary about the school, the school's address, phone number, website, and even the email address of the director of the school. This information should be explored so that you can make comparisons with other International schools in the area to determine the best place for your child/children.

How do I decide what school is best for my child?

This process is much the same as it would be in the U.S. You may not have as many choices but it is important to make a list of possible schools and then begin to ask around. This is a daunting task since it is likely that there will be a language barrier. However, talk to the Relocation Personnel in the Family Center and your sponsor at your new installation who may be able to put you in touch other families with children around the same age as your child/children. Always contact the school directly and ask for references.

Once you have narrowed down your options, interview the school or schools directly. This is best done in person, if possible. Ask about: attendance, atmosphere, curriculum; grading system, tuition, accreditations, the staff and administration; as well as other practical details such as, does the school provide meals, what types of extra curricular programs are available, is there transportation, holidays and schedule, sports programs, before and after school care programs, and how is the facility maintained.

Now that I have chosen a school, how do I successfully facilitate the transition for my child?

A successful transition should be a priority during planning the move and once the move has been completed. The more knowledge you provide your child with, the more confident he/she will feel once he/she arrives at the new school. Allow your child to be a part of the decision making process, if he/she is old enough, and take his/her opinions into account.

[MilitaryStudent](#) provides several valuable tools to facilitate the transition process. Although many of these tools are not geared specifically to an international move the resources provided do apply to any military student transitioning to a new school in the U.S. or overseas.

Education - Training (College/Technical)

Installation Education Center

The [MacDill Education Center](#) is the one-stop shop for all education related subjects, from certificate programs to CCAF degrees, from tuition assistance to CLEP tests. Classes and assistance is available to prepare individuals for exams such as the Graduate Equivalent Diploma (GED), College Level Examination Program (CLEP) and college admission tests.

Educational counseling and advisement services are available to MacDill personnel (military and civilian) and their family members. Residency requirements are waived for military family members within the commuting area. The education center host monthly 'Lunch and Learn' seminars on a variety of topics. The topics range from Veterans Assistance benefits to the ins and outs of tuition assistance.

Tuition Assistance

The Education Services Flight also approves tuition assistance funds for active duty Air Force personnel. Air Force tuition assistance covers tuition cost (not to exceed \$250 per credit hour and not to exceed \$4500 per fiscal year) for eligible active-duty airmen. Information pertaining to financial aid is available to all personnel. This includes information about degree programs, course requirements, sources of financial aid (Veteran's Educational Benefits, tuition assistance, PELL, etc.), vocational/technical training, colleges and universities, costs, entrance and eligibility requirements, etc.

College Classes

There are several colleges and universities in the Tampa Bay area including state-supported and private institutions. Students may earn anywhere from an Associate's Degree to a law degree. Active duty members, their spouses, and dependents are eligible for in-state tuition rates to Florida public colleges and universities while assigned within Florida. The following is a list opportunities for higher education located on MacDill [Embry Riddle Aeronautical University](#), [Hillsborough Community College](#), [Learey Technical Center](#) and [Saint Leo University](#).

Library

Air Force Library Programs

Air Force Libraries provide an avenue for Airmen and their families to continue their professional and self-developmental educational pursuits, as well as resources for productive use of leisure time. Air Force Libraries also procure mission-essential technical publications to support job requirements of military personnel. Many online products, including downloadable audio books, e-books, and college level practice tests, are available from base library web pages and on the [Air Force Portal](#). These libraries house a variety of print and audio-visual materials for check-out to eligible customers. In addition, Air Force libraries offer customer-use computers with Internet access, free of charge, and most have wireless Internet capabilities. Most base libraries conduct special programs, such as story hours and summer reading programs for youngsters, and offer a variety of classes, author and book talks, and holiday or Air Force heritage events.

The Air Force Library and Information System consists of 103 libraries (80 general, 9 academic, and 14 scientific and technical) as well as one Library Service Center at Ramstein AB in Germany, and nine Learning Resource Centers in Southwest Asia. The Air Force library program also oversees procurement and distribution of educational and recreational materials to over 280 remote sites and contingency operations in 40 countries around the globe. Air Force libraries serve over 12.6 million customers annually and house a total of 9 million + print, audio, video and online resources.

Military OneSource On-Line Library

Our mobile military members often don't have the resources of a brick and mortar library on hand to provide entertainment, learning or solace. The Online Library provides those resources while the members are in transit or deployed. One-stop shopping for all library resources in print, electronic and downloadable format are available online, 24/7. The library provides recreation, lifelong learning, reference, and career resources for all ages and interests. **All resources including audio and eBooks are free. Resources are available anywhere in the world where there is access to the internet.**

[Military OneSource On-Line Library](#) provides 24/7 access to library materials that include:

- Ability to download free books from thousands of fiction and non-fiction titles, including animated children's books, or request a free paperback or digital Playaway book from Military OneSource.
- Access to data bases to pursue education, research careers, fix cars or home appliances, maintain or remodel apartments or homes, and more.

Installation Specific Information

The MacDill AFB Library is open to all military personnel (active, reserve, and retired) and dependents with military ID. Civilians taking classes or working on the base may also use the library.

The Library offers a variety of on-line services and databases 24/7 outside the library walls: Rosetta Stone on-line language learning; Tutor.com-online tutoring service for K-12, college, and adults learners; [Giant Campus](#) is proud to partner with MacDill AFB to provide FREE comprehensive technology programs for military personnel, retirees and their families. Sign up for online classes or those taught at the library. Additional information and the library catalog can be obtained at the [library website](#).

Housing - Overview

Government Housing

Family Housing

The Housing Office provides both on-base and off-base housing information. Experienced, knowledgeable personnel will assist with your transition into your new neighborhood. A review of your lease is not required by the MacDill Housing Office prior to you signing your lease.

Privatization

MacDill family housing is privatized, managed by [Harbor Bay at MacDill](#). Housing includes 537 units some of which are new or under renovation (to be completed by 2014). The housing area is made up of 169 units designated for officers with the remaining 368 set aside for enlisted personnel. There are two, three and four-bedroom duplexes, townhouse style and single units. The units are all-electric and feature central heat and air. All units are equipped with stove, refrigerator, dishwasher, garbage disposal and washer/dryer connections.

Privatization Deposits

The full Basic Allowance Housing amount appears on the Leave Earning Statement as an entitlement and is simultaneously subtracted as an allotment. Although, the housing is privatized, (resident must pay phone, cable, internet separately to vendor) and must contact [Brighthouse](#) or [Verizon](#) directly, not Harbor Bay, to set up those services.

The rental rate for privatized base family housing is now payable one month in advance, the same as if you were renting a home off base. If you move in the first day of the month, you will owe one full month's rent payable by check or money order. If you move in after the first of the month, you will owe a pro-rate rental amount which equals the daily (per diem) amount times (x) the number of days in the month you have possession of the home. Checks or money orders should be made payable to: "Harbor Bay at MacDill". For money orders, the address is 8414 Fortress Drive, Tampa, FL 33621.

Availability

There are several different waiting lists for base housing, depending on the member's rank and bedroom requirement. The waiting periods for base housing vary and are subject to change.

Eligibility

Military personnel with accompanying dependents are eligible to apply for military family housing. Priority assignment to on-base housing for hardship reasons must be supported by the appropriate base agencies.

Application

All military personnel with dependents are authorized to submit an advance application for military housing at any time after they have received Permanent Change of Station (PCS) or Active Duty orders for MacDill AFB. In order to obtain on base housing please mail or fax the following items to the Harbor Bay Housing Office: completed and signed Harbor Bay Application ([see attachment](#)) copy of orders, Amendments (if received) and proof of dependents to Harbor Bay at MacDill Management/Rental Office 7317 Bayshore Boulevard – MacDill AFB, FL 33621; Fax 813-840-8135.

The effective date of application is the date the applicant departs the losing installation (including members with TDY enroute) or the date ordered to active duty. The effective date of application may not predate the date of entry on active duty.

Pets

The maximum number of pets allowed is two (2). Farm, ranch, or wild animals as well as reptiles, ferrets and wild rodents are prohibited. All pets must be registered at the Veterinary Treatment Facility (VTF) within 10 days of acquisition of the pet. Any animal residing on the installation for more than 60 days will be micro-chipped through the VTF. The VTF is located at Building 936 and may be reached at 813-828-3558. The document governing animals and pets on MacDill AFB is the Security Forces MacDill Instruction 31-102, Control of Animals and Pets.

EFM Housing

Active duty members with dependents that may have special housing needs should notify the housing office prior to their arrival at MacDill AFB. Priority housing is determined at the base level. Identification as an exceptional family member does not entitle the sponsor to priority housing.

Single Service Member Housing

For our unaccompanied personnel, there are 5 dormitories on MacDill AFB. Each are located near the dining hall, chapel, gym, Enlisted Club, and the bus lines on base.

First-term unaccompanied personnel in grades E-1 -E-4 (with less than 3 years time in service) and below must reside on base in the dormitories. Each single person dorm room is connected to shared bathrooms. Contact your 1st Sergeant for additional information and assignment to a room. The number of bed spaces may vary at anytime due to ongoing construction.

Non- Government Housing

The Housing Office is your contact for any issues you may encounter, i.e., tenant/landlord disputes, discrimination complaints or any questions about off base housing. Staff is available to assist you on a person to person basis to make your move to this area an easy and pleasant one.

AHRN

MacDill AFB participates in the DoD sponsored *Automated Housing Referral Network (AHRN)*. Once you access AHRN.com, you will need to create an account for yourself. You may then begin searching local listings; the program allows a sort on each of the headings, thereby allowing you to narrow your search. Be sure to utilize the Resources section on the left side of the screen. Visit [AHRN.com](https://www.ahrn.com) or ask at your local housing office to learn about this DoD program that is currently available for most installations. The program allows military members and families to:

- Search listings and pictures of available rentals near military installations
- Find out about shared rentals
- List their own properties for rent to other military families
- List their homes for sale by owner (FSBO) to other military members
- Contact installation housing offices

AHRN is not currently available at all installations but the phased program is adding new installations every month. Check the AHRN [website](https://www.ahrn.com) to see if your next assignment is an AHRN base and check out other features to assist you in your home search. Many links to local agencies have been placed there to assist in your transition. A review of your lease is not required by the MacDill Housing Office prior to you signing your lease.

RPP

MacDill AFB has established the Rental Partnership Program (RPP) for those members interested in apartment communities. RPP is open to all DoD members authorized to reside off base, married or single, stationed at MacDill AFB or the Tampa Bay area with the available retention of the required lease.

Numerous apartment communities participate with MacDill in this program providing rental discounts ranging from 5-12% off market rates, credit check, application and rental deposits are waived; utility and pet deposits do apply. Rent must be paid through a mandatory allotment with Military Assistance Company (MAC). A mandatory briefing must be attended prior to participation in this program. Call 813-828-3166 to make an appointment.

Purchase Options

Properties to purchase are both plentiful and affordable. MacDill AFB has partnered with the Greater Tampa Association of Realtors (GTAR). Volunteer Realtors are available twice a week, call 813-828-3166 for an appointment. Members have access to professional advice, MLS, information about loan options, beginning or finishing a home search and all general questions regarding renting or purchasing in the Tampa Bay Area. Because of the large military population, most realtors are familiar with the procedures for VA-backed loans.

Mobile Homes

MacDill does not have any mobile home parks on the installation.

Housing - Temporary

Temporary Lodging Facility

Reservations

The MacDill Inn, located at 8604 Hanger Loop Dr, Bldg 411, offers a full range of temporary lodging facilities. However, MacDill is also a very busy purple AMC installation supporting all branches of DoD. Therefore, members planning to travel and/or relocate to MacDill are advised to make lodging reservations as soon as possible. If planning a move during the peak PCS months (May through September), at least 60 days advance notice is recommended. Reservations can be made in advance by calling the MacDill Inn Reservations Office, DSN 312-968-4259 or 813-828-42598. Reservations are taken between 24 hours per day.

Eligibility

- PCS, orders required
- TDY, orders required

Space A personnel are eligible to stay in lodging. . Space A reservations may be made for retirees and members not on orders 24 hours in advance of the arrival day and for 3 days at a time.

The MacDill Inn has 255 bed spaces including DV suites, VOQ, VAQ, and TLFs. The Inn's rooms/suites have queen-sized beds, cable TV with VCR, telephones with message and wake-up service, microwaves, full size refrigerators, courtesy coffee makers, personal care amenities, as well as information booklets on MacDill AFB and the Tampa Bay area. All quarters are non-smoking.

Our front-desk service offers 24-hour check-in/check-out with an expansive menu of sundry items, complimentary coffee in the lobby, a guest business center for internet and fax service, and a centrally located fitness room.

Check In/Check Out

Check-in and check-out is available 24 hours per day. As is the practice in commercial hotels, reservations are held until 6:00 p.m. and released to other guests after 6:00 p.m. unless arrangements for late arrival have been made. Checkout -time is noon.

Rates

- Chief Suite: \$42.50
- TLF Units: \$41.50
- Large DV Suite: \$53.25
- VOQ Room: \$30.00
- VOG Suite: \$39.00
- DV Suite: \$48.25

Pets

Limited pet friendly quarters are available.

Non-availability of Temporary Lodging

If no temporary lodging facilities are available on base, the Reservations Office will assist you in locating local hotels/motels that may offer special military rates.

Housing - Government

Family Housing

Privatized Family Housing Availability

MacDill family housing is privatized, managed by [Harbor Bay at MacDill](#). Housing includes 537 units some of which are new or under renovation (to be completed by 2014). The housing area is made up of 169 units designated for officers with the remaining 368 set aside for enlisted personnel. There are two, three and four-bedroom duplexes, townhouse style and single units. The units are all-electric and feature central heat and air. All units are equipped with stove, refrigerator, dishwasher, garbage disposal and washer/dryer connections.

Eligibility

Military personnel (E-1 and above) with accompanying dependents are eligible to apply for military family housing. Priority assignment to on-base housing for hardship reasons must be supported by the appropriate base agencies.

Application Procedures

An advanced application for base housing can be made by submitting the application found on Harbor Bay's [website](#). By submitting an advanced application for housing, your name will be placed on the waiting list the day you depart your current duty station. If an advanced application is not submitted by you, the effective date of your application will be when you apply for housing at this installation.

Privatization

The full Basic Allowance Housing amount appears on the Leave Earning Statement as an entitlement and is simultaneously subtracted as an allotment. Although, the housing is privatized, utilities (excluding telephone, cable and internet service) are included. Stoves, refrigerators, and dishwashers and washer/dryer hook-ups are in all quarters. All units are centrally heated and air conditioned. For information on cable television service, call 813-840-2600.

Privatization Deposits

The rental rate for privatized base family housing is now payable one month in advance, the same as if you were renting a home off base. If you move in the first day of the month, you will owe one full month's rent payable by check or money order. If you move in after the first of the month, you will owe a pro-rate rental amount which equals the daily (per diem) amount times (x) the number of days in the month you will have possession of the home. Checks or money orders should be made payable to: "Harbor Bay at MacDill". The address is 8414 Fortress Drive, Tampa, FL 33621.

EFM Housing

Active duty members with dependents that may have special housing needs should notify the housing office prior to their arrival at MacDill AFB. Priority housing is determined at the base level. Identification as an exceptional family member does not entitle the sponsor to priority housing.

Single Service Member Housing

Availability & Eligibility On Base

For our unaccompanied personnel, there are 5 dormitories on MacDill AFB. Each are located near the dining hall, chapel, gym, Enlisted Club, and the bus lines on base.

First-term unaccompanied personnel in grades E-1 -E-4 (with less than 3 years time in service) and below must reside on base in the dormitories. Each single person dorm room is connected to shared bathrooms. Contact your 1st Sergeant for additional information and assignment to a room. The number of bed spaces may vary at anytime due to ongoing construction. Internet and cable television services are available for purchase through Bright House Networks. For additional information on these services please visit the [Bright House website](#).

Application Procedures

Contact your gaining organization for their dormitory policy and to obtain a room. Make sure your sponsor knows your arrival plans so that a dorm room can be assigned to you prior to your arrival at MacDill AFB. This will alleviate any costs

of obtaining lodging your first night at MacDill. If arriving during non duty hours, arrange for your dorm room key to be picked up by your sponsor. If you arrive at MacDill after normal duty hours and your sponsor does not meet you, sign in at MacDill Inn (Lodging) and they will contact your unit and/or sponsor.

MacDill AFB does not have long-term Bachelor Officer Quarters (BOQ) or Bachelor Enlisted Quarters (BEQ) housing on base for Senior NCOs or Officers. For more information contact the Lodging Office.

Mobile Homes

MacDill does not have any mobile home parks on the installation.

Household Goods - Overview

Arranging Household Goods Shipments

As soon as you are alerted to your upcoming Permanent Change of Station (PCS) move, you can start getting your house and family ready. Clean up and get rid of junk. Hold a yard sale or take serviceable items you no longer need to a thrift shop or donate to charity. Get important family records together in one place. You can even [check your weight allowances](#) and [estimate the weight of your household goods](#) before you start to set up your move.

If you are going overseas, you should begin to plan what items you will take in your unaccompanied baggage, in your household goods shipment, and what might need to go into permanent storage. Remember, in overseas areas, the electric current is different and houses are generally much smaller than U.S. standards and cannot handle large furniture.

Household Goods Shipping Process

Most likely, you will use the Defense Personal Property System (DPS) to manage your household goods shipment. If it has been a few years since your last PCS move, you will find that process has changed. The DoD has set up a DPS portal website, [Move.mil](#), that explains this new process and provides access to DPS.

Your first step will be to visit the [DPS portal website](#). This is a public site and can be accessed from any computer, not just government terminals. Select the section called [DoD Service Members and Civilians](#) and watch the short video that explains the new processes. You will then register to use DPS, and, once that is complete, log into DPS to get started.

It used to be that every member had to attend a counseling session with the Personal Property Shipping Office (PPSO) serving their location. While you can still choose to do this, DPS now allows you to do "self counseling" on-line at a time and place of your choosing. **As soon as you have a copy of your PCS orders** you can do your self-counseling in DPS. Again, the [DoD Service Members and Civilians](#) section has instructions and detailed information to assist you with this process. The self-counseling module will provide you with detailed explanations of your PCS allowances and help you decide if you want to have the government move you or whether to move yourself. Your completed self-counseling will be reviewed by a PPSO counselor who will contact you with any questions.

Some special moving situations require that you attend a counseling session in person. If you are [not eligible to use DPS](#) for counseling, you will need to set up an appointment with your transportation office **as soon as you have a copy of your PCS orders**. Do not delay this appointment! The earlier you call or visit your transportation office, the greater your chances of moving on the date you desire.

Regardless of how you are counseled, once everything is clear, and if you choose a government move, the counselor will route your shipment to the Transportation Service Provider (TSP) with the best quality and price available. You will be notified when this is complete and you should hear from the selected TSP within 3 business days of this decision.

Its Your Move—Take Charge!

If you do not hear from your TSP within 3 business days of your initial notification, contact them to ensure that they have the best possible email and phone numbers for you. Remember that you will now be dealing directly with the TSP who has end-to-end responsibility for your personal property move, not just their local agents. Make sure you keep your contact information current in DPS throughout the move. It is important for communication between you and the TSP that they have the best phone numbers and email addresses.

After counseling, the TSP's pre-move survey of your personal property is critical in arranging your household goods shipment. Generally, this should be completed 10 or more days before your requested pick-up date. Depending on the estimated size and destination of your move, this survey will probably be performed in person by the TSP's local agent. It is important that you cooperate with the surveyor to set up this appointment. You or your authorized agent must be present during the entire survey. During the survey clearly identify all items that will be included in your shipment and answer all the surveyor's questions accurately. Do not go out and buy additional large items to add to your shipment after the survey is complete, this will change the weight of our shipment and probably cost you money for weight over your allowance.

The surveyor will also confirm dates and addresses with you at this time and will go over any special requirements. This will allow the TSP to set up the right size crews and vehicles for your move and minimize confusion and delays during your move. The surveyor should ensure that you know how to get in touch with the TSP.

Shipping Your Automobile

The government may ship one Privately Owned Vehicle (POV) for you at their expense to your new overseas location. This is handled through your transportation office. Remember to review your POV needs at your counseling session. Move.mil has [a whole section devoted to POV shipping information](#). The shipping contractor has established a [website](#) where you can track the location of your POV throughout the shipping process.

Shipping Pets

Planning for shipment of your pet includes researching airline requirements and quarantine restriction laws in your new location. You will need to ask the airlines the requirements for size, weight, number of animals, kennel construction, documentation and season of the year limitations. Occasionally, small pets can be shipped on military flights but availability and regulations are always changing, as well as fees. Search [Move.mil](#) for general information on shipping pets.

Many international locations have strict importation laws including extended quarantines and restrictions on breeds or types of animals that can be brought into the country. Carefully research these rules as they could impact your moving schedule. Not only do overseas locations have strict rules but many locations have restrictions on dangerous dogs as well. Review your destination installation's Shipping Pets article for details found on the left hand tool bar on [MilitaryINSTALLATIONS](#).

Arrival and Delivery of Household Goods Shipments

It is your responsibility to contact the TSP as soon as you arrive at your new duty station. Let them know how you can be contacted, phone, mobile phone and email. If you already have new quarters, they will help arrange delivery of your personal property shipments. Otherwise they will arrange for temporary storage until you have permanent housing.

Make certain that you, or someone who can act in your name, is available at your new home on delivery day. If the TSP arrives and cannot deliver the shipment, you may be charged for the attempted delivery and any additional storage that may result.

Claims Process

What if something of yours is damaged, lost, or destroyed during the move? DoD customers are eligible for Full Replacement Value (FRV) protection on DoD-sponsored household goods and unaccompanied baggage shipments. With this protection, the TSP will either repair or pay to repair damaged items and pay the full replacement cost for items that are lost or destroyed.

Providing prompt notice of loss or damage is an essential part of the process. The TSP's delivery crew will provide you with a form to note any loss or damage you discover at the time of delivery. You will complete and sign this at the time of your delivery and a copy will be sent back to the TSP's claims office.

If loss or damage is discovered after the delivery crew departs, you must **notify the TSP within 75 days of delivery in order to retain your right to Full Replacement Value protection.** While you may use a form provided for this purpose by your TSP, the best way is to go to [Move.mil](#) and follow the instructions to [file a claim](#). From there you can complete the [loss and damage report](#) in DPS which will be available to the TSP immediately. All you need for a loss and damage report is the inventory number, the item's description from the inventory, and a brief description of the damage or loss. The TSP has the right to inspect the damaged item once they receive the notice of loss or damage. Do not throw out destroyed or unrepairable items before you have spoken with the TSP's claims agent.

A loss and damage report is not a claim. If you have any loss or damage to your personal property you will need to **file your claim directly with the TSP within nine months of delivery to receive FRV coverage.** Once the claim is filed directly with the TSP, the TSP is responsible for obtaining repair and replacement estimates and settling the claim by paying for repair or replacement costs. For most military shipments, you will file your claim through DPS. Again, [Move.mil](#) has instructions on [using DPS to file your claim](#).

As in the past, the Military Claims Office (MCO) is available to help you understand the claims process and your rights and responsibilities. You may still transfer your claim to the MCO if you wish. However, if you transfer your claim the MCO will only be responsible for the lower depreciated cost of items on the claim.

Customer Satisfaction Survey

Once your personal property is delivered, you will be asked to rate your satisfaction with the customer service you received from the TSP. Make sure you take the time to do this. Your feedback will make the process better for everyone. The Move.mil website allows you to access the [Customer Satisfaction Survey](#) (CSS). The SDDC website also provides detailed information about [completing the Customer Satisfaction Survey](#).

Your CSS is extremely important. If a TSP has done a good job, your survey will help ensure that they get more military moves and may even be available to you for your next move. Likewise, if your TSP failed to meet expectations, your

survey will help ensure that they get fewer military moves. Completing the CSS not only lets your TSP know how they did on your move, it will help make the system better for all future military and DoD civilian personnel and their families when they move.

Household Goods - Shipping Pets

Boarding

Kennels will require that your pet has all required vaccination prior to accepting it. Check Yellow Pages of the Tampa phone directory for the complete listing of kennels in the area. Kennels are not available on MacDill AFB Temporary Lodging Facility. Pets need to have had their Rabies, Bordetella and Distemper shots within the last twelve months. Cost varies depending on the type and size of the pet. Please make reservations before arrival.

Local Community Boarding Options

- [VAC Hospital](#) 813-933-1103
- [Care Animal Hospital, Brandon](#) 813-684-7387

MacDill AFB does not endorse or recommend a specific facility.

Remember, it is a good idea to make advanced reservations for pet boarding as soon as you know your arrival date. This is an area where your sponsor can be of assistance. Few apartments and houses will accept pets and they will ask for a pet deposit.

If owners choose to stay in an off-base establishment to avoid kenneling their pets, they will not receive TLE reimbursement unless they have obtained a non-availability statement from TLF.

Transportation

Plan for your pet's trip in the same way you plan your own, well in advance. A clean bill of health is an important first step in assuring your pet's ability to adjust safely to unfamiliar surroundings. In addition, most states and countries require recent health certificates and disease inoculation documentation before you will be allowed to cross borders, making a trip to the veterinarian mandatory.

Make sure your pet has a special identification tag with your pet's name, your name and a destination address or that of a friend or relative. Traveling by car is sometimes the most humane way to go since you can plan regular stops for exercise and feeding. Take along your pet's food and water bowls, blanket or bedding, a favorite toy to give him a touch of home and don't forget his leash and collar!

If your pet travels with you, keep your pet on a leash when outside your car or hotel. If you plan to stay in a hotel or motel, call, in advance, to check if pets are allowed and to make reservations. If you plan to board your pet at your destination point, reservations are also necessary, especially during heavy travel periods such as holidays and summers. Never leave your pet alone in a parked car. In summer, it takes only minutes for the heat to climb to more than 120 degrees, even in the shade. In winter, closed cars become refrigerators, and the cold can be as dangerous as summer heat.

Traveling by air is another option for transporting animals. For information on shipping animals see detail record listing. The pet kennel/carrier in which your pet will be spending most of his trip is of the utmost importance. Your pet must have room to turn freely while in a standing position and be able to use normal movements in order to stand erect or lie down in a natural position. A container for water should be secured to the inside of the carrier positioned so that it can be filled without opening the cage. A drip bottle is recommended. Also, include a familiar blanket or favorite toy in the carrier. Be aware if you are PCSing during summer months that airlines may not fly pets when temperatures rise above a certain level. Check with your airline for specifics.

According to federal regulations, an airline cannot accept an animal from its owner unless the animal is 1) at least 8 weeks old; 2) certified as healthy with 10 days prior to departure; 3) secured in a carrier which meets the required standards; and 4) adequately identified. Pet owners often prefer to have their pet in the cabin section with them. This is possible, but reservations must be made as early as possible. Generally, only one animal per flight is allowed in the cabin, and permission is granted on a first come, first serve basis. Another requirement is that the pet carrier must fit under the seat, so this restricts the carry-on option to very small animals.

If your pet travels in the cargo section, extra care must be taken prior to boarding and after landing which will minimize the difficulties your pet may face while out of your stewardship. Purchasing the proper carrier, arranging for non-stop, direct flights, and making sure that someone is in the baggage area when your pet arrives are safeguards that you can take to ensure your pet's safe transportation.

For smaller pets, such as birds, hamsters, gerbils, and tropical fish, consider sending them by air express. Airline freight departments or pet stores can supply shipping containers. A local pet shop specializing in tropical fish should pack them.

Quarantines

There are no quarantines on MacDill AFB.

Vaccinations, Licensing and Registration

Hillsborough County requires all dogs, cats, and ferrets that are four months of age or older to be registered with the department and issued a tag. All dogs must wear the tag when outside. Cats are required to either wear a tag or be microchipped, tattooed, or have an ear tag when outside. The rabies tag may be obtained from the department or a Hillsborough county veterinarian. A license tag is a "free phone call home" for a lost pet. License tags cost \$10 for a sterilized animal and \$30 for a non-sterilized animal. License fees for ferrets are \$5. Senior citizens age 62 or older receive a discount and may purchase a tag for a sterilized cat or dog for \$5 or \$15 for an intact cat or dog. For further information, contact Animal Services at 813-744-5660.

Veterinary Services

The [MacDill Veterinary Clinic](#) provides animal care, as a service, to active duty military, their dependents, and retiree. The clinic offers immunizations, heartworm testing, micro chipping and outpatient services to dogs and cats only. Health Certificates are also available for animals that will be traveling. Medication and over the counter items available includes; flea and tick control, heartworm prevention medication, tartar control chews and vitamins and prescription medications. Services are by appointment only, 813-828-3558.

Special Needs

As many as 15 percent of military families have members with special needs. These include spouses, children, or dependent parents who require special medical or educational services. These family members have a diagnosed physical, intellectual or emotional condition. The Exceptional Family Member Program (EFMP) serves these families in several ways.

These four articles will provide families with special needs helpful information and points of contact:

- [Enrollment/EFMP](#) – This article discusses the Exceptional Family Member Program enrollment, which is mandatory for all military personnel who have a member of their family with a medical or educational disability. The article discusses the purpose of enrollment, the process and provides Service-specific differences.
- [Family Support/EFMP](#) – This article discusses the family support function of the EFMP, which may include information and referral support (to military and community resources), financial management assistance, relocation assistance, and for some families, case management. The article provides Service-specific differences and identifies the point of contact at each installation.
- [Health Care/Special Needs](#) - The military health care system supports families with special needs in a number of ways. This article describes the special services and provides the point of contact at the Military Treatment Facility.
- [Special Education/EIS](#) – Describes two programs that provide educational intervention for children with disabilities who are from birth to three (early intervention services) or are school aged (3-21) (special education).

Special Needs - EFMP Enrollment

Exceptional Family Member Program - Enrollment

The Exceptional Family Member Program (EFMP) includes a variety of personnel, medical, and family support functions. Enrollment is a major component of the program and is mandatory for all military personnel who have a member of their family with a medical or educational disability.

By submitting a completed DD 2792, EFM Medical Summary and/or the DD 2792-1, EFMP Educational Summary, the military member identifies that a family member has a special need. Information about the family member's condition including diagnosis, type of provider(s), frequency of care, medication, and special accommodations is documented on the forms. The information is used during the time that a service member is being considered for a new assignment to insure that the service member's family member can obtain necessary care at the new location.

Although each of the Military Services handles the enrollment somewhat differently, there are some commonalities:

1. Each Service uses the Department of Defense forms (DD 2792 and DD 2792-1)
2. Each Service submits the completed forms to the receiving location for review.
3. The receiving location indicates whether care is available.
4. The [DD 2792](#) medical form is reviewed by medical personnel,
5. The [DD 2792-1](#) is reviewed by educational personnel,
6. All of the information is confidential and private, and on a need to know basis.

Military personnel, depending upon the Service, can pick up the necessary forms as follows:

Army – At the military treatment facility – ask for the EFMP office.

Marine Corps – At Marine Corps Community Service. Ask for the EFMP manager.

Navy – At the military treatment facility. Ask for the EFMP Coordinators' Office.

Air Force – At the military treatment facility. Ask for the Special Needs Information and Assignment Coordination (SNIAC) officer.

These individuals can also explain the process for getting the forms completed, and for returning them.

Special Needs - EFMP Family Support

Exceptional Family Member Program - Family Support

The Exceptional Family Member Program (EFMP) includes a variety of personnel, medical, and family support functions. The EFMP family support services may include, but are not limited to:

- Information and referral for military and community services
- Relocation assistance
- Financial management
- Local school and early intervention services information
- Case management

To reach a family support program in the:

- Army – Army Community Service - EFMP Manager
- Marine Corps – Marine Corp Community Service - EFMP Coordinator
- Air Force - Airman and Family Readiness Centers - EFMP-Family Support
- Navy – Regional Information and Referral specialists

Military families with special needs who are not located near a military installation are encouraged to call Military OneSource (1-800-342-9647) and ask to speak with a special needs consultant. The Military OneSource program is designed to supplement programs and services available on the installation, and can be especially helpful to Guard and Reserve families who don't live near an installation, or to members who are geographically isolated.

Special Needs - Health Care

Exceptional Family Member Program

The [Exceptional Family Member Program](#) (EFMP) is mandatory for all family members who have been identified with a special medical or educational need. Enrolling in the EFMP ensures that the family member's medical needs will be considered during the assignment coordination process.

Military Treatment Facility

The clinics and services available at [Military Treatment Facilities](#) vary by location. Before you move, identify the MTF that will serve you, visit the MTF's website to learn about the clinics and services available and to get relevant contact information.

Moving to a New TRICARE Region

If you anticipate a move to another [TRICARE region](#), work with your local TRICARE Service Center (TSC) or case manager before your move to ensure the transition is as smooth as possible. On arrival at the new duty location, your sponsor should contact the Beneficiary Counseling and Assistance Coordinator (BCAC) or TSC to ensure the transition plans are in place and to obtain authorizations for TRICARE [Extended Care Health Option](#) (ECHO) services, if applicable.

Beneficiary Counseling and Assistance Coordinator (BCAC)

All TRICARE Regional Offices and most MTFs are staffed with [BCACs](#) (formerly known as Health Benefits Advisors.) [BCACs](#) provide information, guidance and assistance on benefit options, TRICARE Prime enrollment, special authorizations, status of claims and eligibility, plus assistance with referrals and appointments. If you or your family member has a more severe medical need, contact your assigned [case manager](#).

Case Management

Case management involves a team of health care professionals who help you and your family to find solutions to complex health problems. It is important to inform your case manager if you are moving as he/she will connect you with the case manager at your new location.

Extended Care Health Option (ECHO)

TRICARE [ECHO](#) provides financial assistance to beneficiaries of active duty service members who qualify based on specific mental or physical disabilities. ECHO offers an integrated set of services and supplies beyond the basic TRICARE program. ECHO is administered by regional contractors in the TRICARE North, South, and West Regions and by TRICARE Regional Offices in overseas locations.

Transporting Medical Equipment

Your [Installation Transportation Office](#) has special procedures to follow for the transportation of medical equipment that is necessary for medical treatment required by the sponsor or family member. Some types of medical equipment may be shipped in the same manner as Professional Books, Papers, and Equipment (PBP&E).

Federal and State Health Care Programs

Medicaid - [Medicaid](#) pays for medical assistance for certain individuals and families with low incomes and resources. State Medicaid programs are usually administered by departments of social service or departments of medical assistance.

Supplemental Security Income (SSI) - [SSI](#) is a cash assistance program intended to meet basic needs for food, clothing and shelter for those who are aged, blind or disabled. It provides cash to meet basic needs for food, clothing, and shelter. Families must reapply upon each move to another state.

Title V of the Social Security Act - Many states have services for children with special health care needs that are funded by the Maternal and Child Health Services Block Grant, or [Title V](#). State departments of health web sites and local health departments will provide information on state health benefits for children with special health care needs. The Maternal and Child Health Bureaus' web site has Title V information organized by State that provide you with [Title V points of contact](#) and other pertinent information.

Other Important Resources

Debt Collection Assistance Officer (DCAO) - TRICARE has a [DCAO](#) assigned to TRICARE Regional Offices and MTFs worldwide to help beneficiaries understand and get assistance with debt collection problems related to TRICARE. Individuals who have received a notice from a collection agency or a negative credit report because of a medical or dental bill should be referred to the nearest [DCAO](#).

Family Voices - [Family Voices](#) is a national, grassroots clearinghouse for information and education concerning the health care of children with special health needs. Family Voices also has State points of contacts with useful links to State programs and organizations.

Installation Special Needs

Special Needs Identification and Assignment Coordination (SNIAC)

The SNIAC process is a program specifically designed for active duty families to:

Ensure availability of services for family members of active duty military personnel in the event of a PCS move.

- Assists families with relocation when a medical or special education condition exists and services are not available at the current or PCS location.
- Assist families in finding needed resources both on base and in the community.

A medical special need means that the family member requires specialized medical care (urology, neurology, psychiatry, developmental pediatrics, etc.) for an ongoing, chronic illness.

An educational special need means that a family member requires special educational services in order to progress academically. These services are identified in an Individualized Education Plan (IEP) or Individualized Family Service Plan and may include resource rooms, psychological services, occupational or physical therapy, and/or adaptive equipment.

Enrollment is mandatory for all active duty military personnel who have a family member with a special need. SNIAC personnel can help to ensure needed services will be available, on or off base, prior to a PCS move. They can also help with SNIAC reassignments and deferments.

The Air Force ensures families with special needs are assigned to locations where required services are available. Family Member Relocation Clearance (FMRC) is a screening process used to identify special needs and determine the availability of services at projected locations. The SNIAC process does not affect who is eligible for PCS, TDY, or mobility. Enrollment will continue as long as a special need exists.

Education - Special Education/EIS

Exceptional Family Member Program

The [Exceptional Family Member Program](#) (EFMP) is mandatory for all family members who have been identified with a special medical or educational need. Enrolling in the EFMP ensures that the family member's medical needs will be considered during the assignment coordination process.

Children from Birth to Three Years of Age

The Individuals with Disabilities Education Act (IDEA) requires all States and territories to provide [early intervention services](#) to children from birth to age three who are developmentally delayed, or who are at high risk of being developmentally delayed. Early intervention services may be provided by local school districts or health departments. There is no common name across States for the programs, but you may hear them referred to as Part C programs (because Part C is the section of the IDEA that pertains to early intervention).

The [National Early Childhood Technical Assistance Center](#) provides a list of State Part C directors and funded programs at their web site. [Military OneSource](#) can identify local early intervention programs for you.

- Parents of children who receive early intervention services should hand-carry a copy of the Individual Family Service Plan (IFSP) and most current evaluation reports to the new location.

Children from 3 through 21 Years of Age

The Individuals with Disabilities Education Act (IDEA) requires all States and Territories to provide [special education services](#) to children who are from 3 through 21 year of age. Each local school district has a special education director, and each school should have a case study committee or school based committee (terms differ) that attends to special education students' needs.

Parents of children receiving special education and related services should hand-carry all pertinent school and medical documents to include their children's Individualized Education Program (IEP) and current testing and evaluation reports to the new school.

The IDEA requires that if a child transfers to a district in the same state, the receiving school must provide comparable services to those in the child's IEP from the sending district's until the new school develops and implements a new IEP. If a child transfers to another State, the receiving district must provide comparable services to those in the child's IEP from the sending district until the receiving district completes an evaluation and creates a new IEP.

Others who can help you:

Parent Training and Information Centers Each state is home to at least one Parent Training and Information Center (PTI). PTIs serve families of children and young adults from birth to age 22 with all disabilities: physical, cognitive, emotional, and learning. They help families obtain appropriate education and services for their children with disabilities; work to improve education results for all children; train and inform parents and professionals on a variety of topics; resolve problems between families and schools or other agencies; and connect children with disabilities to community resources that address their needs. [The Technical Assistance Alliance for Parent Centers](#) provides addresses and phone number of the centers in your state.

STOMP (Specialized Training of Military Parents) is a federally funded Parent Training and Information (PTI) Center established to assist military families who have children with special education or health needs. The staff of the [STOMP Project](#) are parents of children who have disabilities and have experience in raising their children in military communities and traveling with their spouses to different locations.

Washington PAVE
STOMP Project
6316 So. 12th St.
Tacoma, WA 98465
253-565-2266 (v/tty)
1-800-5-PARENT (v/tty)
Fax: 253-566-8052
[Email](#)

Installation Special Needs

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Health Care - Overview

Moving With TRICARE

Whether moving stateside or overseas, active duty families can now switch their TRICARE Prime enrollment by phone! Before you start your move, contact your losing TRICARE health care contractor to see if you need to switch to a new region. TRICARE does the rest! You must update DEERS (Defense Enrollment Eligibility Reporting System) with your new address so you do not have any disruptions in service and your enrollment moves with you. Get contact information, and more TRICARE [moving tips](#) on the TRICARE website.

Your [TRICARE](#) coverage is completely portable—meaning it moves with you. You are covered worldwide—both in-transit to your new duty location and once you arrive—but depending on where you go, you may use a different TRICARE health plan option. Additionally, you may have different enrollment steps depending on which health plan option is available in your new area.

When Enrolled in a TRICARE Prime Option

The TRICARE Prime options include TRICARE Prime and TRICARE Prime Remote for stateside and TRICARE Prime Overseas and TRICARE Prime Remote Overseas for overseas. Follow these simple steps to set-up Prime coverage in your new location without a break in coverage.

1. Do not disenroll from your TRICARE Prime option before you move.
2. Call your losing contractor and provide information about your upcoming move; new duty station, expected date of arrival, cell phone number, valid email address, and eligible family members moving to the new location.
3. Your losing contractor passes the information along to your new contractor.
4. Within five days of your anticipated arrival, your new contractor will try to call/contact you to confirm your arrival and enrollment choices.
5. Once you agree to the transfer, the process is complete. It could take up to four days, but you never lose TRICARE Prime/Prime Remote coverage.

There are other ways to set-up Prime in your new area:

1. Before moving, visit your local TRICARE Service Center to complete an enrollment change form.
2. Go online and set-up your new enrollment via the [Beneficiary Web Enrollment Website](#)
3. Download and complete a [TRICARE Prime Enrollment Application and PCM Change Form](#). Mail it to the new contractor or drop it at a local TRICARE Service Center.
4. Enroll when you in-process at your new duty station.

Enrollment and assignment of a new primary care manager (PCM) should occur within 30 days when moving within the same region, moving to a new region or overseas.

Update your personal information in the [Defense Enrollment Eligibility Reporting System \(DEERS\)](#) immediately, as your new location reflected in DEERS is the key to transferring enrollment.

Where you are moving determines which Prime option is available.

Prime Options in the United States

TRICARE Prime

TRICARE Prime is offered in Prime service areas—geographic areas typically located around a military treatment facility—throughout the country.

TRICARE Prime Remote

In non-Prime service areas, which are generally 30 minute drive-time or 30 miles from the nearest MTF, TRICARE offers TRICARE Prime Remote. Enrollment is normally with a network provider when available; otherwise, enrollment is with a TRICARE authorized provider who manages all of your care. Any TRICARE-eligible family members living with you in a TRICARE Prime Remote area can enroll in TRICARE Prime Remote for active duty family members. Be sure to include them on the enrollment form.

TRICARE Region	Managed Care Support Partner	Call Toll-Free	Website
North	Health Net Federal Services, Inc.	877-874-2273	www.hnfs.com
South	Humana Military Healthcare Services, Inc.	800-444-5445	www.humana-military.com
West	TriWest Healthcare Alliance	888-874-9378	www.triwest.com

Prime Options Outside the United States

TRICARE Prime Overseas (TOP)/TRICARE Prime Remote Overseas

TRICARE Prime Remote Overseas is a Prime option offered in designated remote overseas locations. Command-sponsored family members who reside with you are eligible for TRICARE Prime Overseas. Be sure to include all family members who wish to use TRICARE Prime Overseas.

Before you move to another overseas area or to an area within the United States, contact the nearest TRICARE Service Center or managed care contractor for assistance.

TRICARE - Eurasia - Africa	TRICARE - Latin America and Canada	TRICARE - Pacific
TOP Regional Call Center (1) +44-20-8762-8384 tricarelon@internationalsos.com Medical Assistance (2) +44-20-8762-8133	TOP Regional Call Center (1) +1-215-942-8393 tricarephl@internationalsos.com Medical Assistance (2) +1-215-942-8320	TOP Regional Call Center (1) Singapore: +65-6339-2676 sin.tricare@internationalsos.com Sydney: +61-9273-2710 sydricare@internationalsos.com Medical Assistance (2) Singapore: +65-6338-9277 Sydney: +61-2-9273-2760
TRICARE Area Office +49-6302-67-6314 314-496-6314 (DSN) teoweb@europe.tricare.osd.mil www.tricare.mil/overseas	TRICARE Area Office +1-703-588-1848 312-425-1848 (DSN) taoloc@tma.osd.mil www.tricare.mil/overseas	TRICARE Area Office +81-6117-43-2036 315-643-2036 (DSN) tpao.csc@med.navy.mil www.tricare.mil/overseas
Health Care Claims (Active Duty) TRICARE Active Duty Claims, PO Box 7968, Madison, WI 53707-7968 USA	Health Care Claims (Active Duty) TRICARE Active Duty Claims, PO Box 7968, Madison WI 53707-7968 USA	Health Care Claims (Active Duty) TRICARE Active Duty Claims, PO Box 7968, Madison, WI 53707-7968 USA
Health Care Claims (Non-active duty) TRICARE Overseas Region 13, PO Box 8976, Madison, WI 53708-8976 USA	Health Care Claims (Non-active duty) TRICARE Overseas Region 15, PO Box 7985, Madison, WI 53708-8976 USA	Health Care Claims (Non-active duty) TRICARE Overseas Region 14, PO Box 7985, Madison, WI 53708-8976 USA

(1) For toll-free numbers contact www.tricare-overseas.com

(2) Only call Medical Assistance numbers to coordinate overseas emergency care

When Using TRICARE Standard and Extra

TRICARE Standard and Extra are available to family members only. Active duty service members are required to enroll in one of the Prime options described above.

TRICARE Standard and Extra are available throughout the United States and enrollment is not required. Any eligible active duty family member who is registered in DEERS may use these programs by seeing any non-network or network (Extra) TRICARE authorized provider. In areas outside of the United States, active duty family members who do not want to use a Prime option may use TRICARE Standard Overseas by seeing qualified host nation providers.

If you are already using TRICARE Standard and Extra, moving is easy.

1. Once you arrive at your new location, update your personal information in the Defense Enrollment Eligibility Reporting System (DEERS) immediately.
2. Find TRICARE-authorized providers in your new area.

Here are a few things to remember about using TRICARE Standard and Extra in a new region

- In the U.S.: Visit your new regional contractor's website for a list of network providers. Remember, if you see network providers, you will be using the Extra option and pay lower cost shares.
- Outside of the U.S.: Contact International SOS or the MTF Service Center for help locating a qualified host nation provider. The TRICARE Extra option is not available in overseas areas.
- If you move to a new region, you will have a new claims address for submitting your TRICARE claims.
- Learn your new region's prior authorization requirements because these requirements can differ by region.

When Using TRICARE For Life

TRICARE For Life—TRICARE's supplemental coverage for those who are eligible for Medicare **and have purchased Medicare Part B**—requires no enrollment and you will have a smooth transition when you move. [TRICARE for Life](#) contact information: WPS TRICARE For Life, P.O. Box 7889, Madison, WI 53707-7889; 1-866-773-0404; TDD 1-866-773-0405

- Once you arrive at your new location, update your personal information in the Defense Enrollment Eligibility Reporting System (DEERS) immediately.
- Find Medicare providers in your new area.
- Visit Medicare's [website](#).

If you move overseas, your TRICARE For Life coverage may change depending on where you move. In U.S. Territories such as Guam, Puerto Rico and the U.S. Virgin Islands, TRICARE For Life coverage works the same as the stateside program. But, in all other overseas locations, TRICARE For Life Overseas works differently because Medicare does not provide coverage in most overseas locations. Therefore, TRICARE is the primary payer. You can get care from any host nation provider and you will be responsible for TRICARE deductibles and cost shares.

Contact International SOS, or the TRICARE Area Office for the overseas area where you are moving, or the nearest American Embassy Health Unit for assistance finding a host nation provider.

Getting Care Along the Way

Routine Medical and Dental Care—Get it before you go.

Before you move, make sure you have received any routine medical or dental care you think you might need during the time you will be traveling. Or, delay the care until you get to your new duty location. Check supply of all prescription medications and get refills/new prescriptions until you can make an appointment with your new Primary Care Manager (PCM) at your new duty site.

Emergency Care in the United States—Call 911 or go to the nearest emergency room.

TRICARE defines emergency care as medical services provided for a sudden or unexpected medical or psychiatric condition, or the sudden worsening of a chronic (ongoing) condition that is threatening to life, limb, or sight and needs immediate medical treatment, or which has painful symptoms that need immediate relief to stop suffering. If you are near a military treatment facility (MTF), you should go to the MTF or military dental treatment facility for emergency services. If you are seen in a civilian facility, contact your PCM or regional contractor within 24 hours.

Urgent care in the United States—Coordinate with your PCM and/or regional contractor

TRICARE defines urgent care as medical care for a condition that will not result in disability or death if not treated immediately but should be treated within 24 hours to avoid further complications. If you are in a Prime program, you must coordinate urgent care with your primary care manager and/or regional contractor before receiving the care. If you are in TRICARE Standard and Extra or TRICARE For Life, you can receive care as you normally would. You should, however, contact your contractor as soon as possible to coordinate any prior authorizations that are needed.

Emergency or Urgent care Overseas follow these steps

- AD and ADFM enrolled in TRICARE Prime and travelling outside the United States: Contact the TRICARE Area Office, or go to their [website](#) for assistance finding Emergency or Urgent care.
- AD and ADFM stationed overseas:
 - For Urgent care coordination, contact your MTF PCM, or
 - Contact the closest TRICARE Area Office, or
 - Contact the TRICARE Overseas Regional Call Center, or
 - Go to their [website](#) (internationalsos.com)

You do not need prior authorization for emergency or urgent care but the TRICARE Area Office or TRICARE Global Remote Call Center will help you find the best care available in the overseas area in which you are traveling.

Filling Prescriptions on the Road

You should have all your prescriptions filled before you leave, but if you need a prescription filled while you are traveling in the United States, you have several options:

- If near an MTF, fill the prescription at the MTF pharmacy.
- Find the closest TRICARE network pharmacy.
- If a network pharmacy is not available, you can visit a non-network pharmacy. In this case, you may have to pay up front for your medications and file a claim with Express Scripts, Inc., for reimbursement. For more details, visit the [TRICARE website](#)
- The TRICARE home-delivery is not recommended for a prescription you need right away, but if you'll be away for a long time, you can arrange for any regular prescriptions to be filled via the mail-order pharmacy.

Your pharmacy coverage is limited overseas:

- TRICARE network pharmacies are only located in the United States, Puerto Rico, Guam and the U.S. Virgin Islands. You can have prescriptions filled at host-nation pharmacies, if necessary. Host-nation pharmacies are treated the same as non-network pharmacies. If you have prescriptions filled at a host-nation pharmacy, you should expect to pay for the total amount up front and file a claim with Wisconsin Physicians Service for partial reimbursement. To learn more about pharmacy claims, visit the [TRICARE website](#).
- To use the mail-order pharmacy overseas, the prescription must be from a U.S. licensed provider and you must have an APO or FPO address.

If You Have Questions

Your regional contractors and TRICARE Area Offices are available to answer your questions. These offices are listed above. Find even more information about moving, updating DEERS, the TRICARE regions and much more at the [TRICARE website](#).

Installation Specific Information

Medical Care

The 6th Medical Group is an outpatient medical facility, which provides medical care and health and wellness services to a population of more than 105,000 Department of Defense beneficiaries throughout the greater Tampa Bay area. Review the 6 MDG Patient Handbook by [clicking here](#).

Medical care services are offered on a priority basis. First priority of care is to active duty military. Second priority is to family members of active duty military, with retired military and family members of retired military following in the eligibility chain. Dental care services are available to active duty military only. Only emergency dental care is offered to other eligible individuals. When services are unavailable, those eligible for medical/dental care are referred to TRICARE.

The 6 MDG does not operate an Emergency Department (ED). Patients seeking emergent care should proceed to the nearest civilian ED. The nearest Emergency Department is [Tampa General Hospital](#), located less than 5 miles of MacDill.

For information on TRICARE Enrollment and Benefits - visit the TRICARE Service Center or contact the TRICARE Office at the 6th Medical Group at 813-827-9900 or DSN 312-651-9900.

Patients who require specialized care in surgical or orthopedic services are referred to other military facilities or to civilian specialists. Routine care is available in the following clinics: Aerospace Flight Medicine, Cardiopulmonary, Chiropractic, Dermatology, gynecology, Internal Medicine and Primary Care.

Primary Care is divided into seven clinics. These are Liberty, Patriot, PHA, Internal Medicine, Cardiopulmonary, Pediatric and the Brandon Clinic. These clinics provide family centered healthcare.

Brandon Clinic

The Brandon Clinic, 813-828-2273, is located at 220 Grand Regency Blvd, Brandon, FL. Primarily for active duty family members, retirees and their dependents who reside in the Brandon area. The clinic provides Women Health, Pediatric, family medicine, and internal medicine. An ancillary service available includes lab, diagnostics imaging, immunizations, and pharmacy.

All clinic hours are 7:30 am until 6:00 pm, Monday through Friday and on Saturday, for acute appointments only, from 7:30 am until 12 noon.

Active Duty Sick Call

Walk in only!!! 7:00 a.m.– 7:30 a.m. at the Family Health Clinic.

Emergency Care

The 6 MDG does not operate an Emergency Department (ED). Patients seeking emergent care should proceed to the nearest civilian ED. The nearest Emergency Department is [Tampa General Hospital](#), located less than 5 miles of MacDill. Patients desiring after hours care contact their Primary Care Manager (PCM) are required to contact their PCM at 813-828-CARE (2273). Review the 6 MDG's MTF Patients Urgent Care Center and Emergency Room Question Answered by [clicking here](#).

Ambulance service on MacDill is provided by a civilian ambulance service. You should only call an ambulance when there is an emergency, and transport is needed. In base housing or on commercial phones, call 911. From official base phones, call 9-911.

Access to Care

Primary Care Appointments: Primary Care Managers are assigned to the following clinics: Flight Medicine, Primary Care, Internal Medicine and Pediatrics. Patients seeking a (Primary Care, Internal Medicine and Pediatrics) appointment at the 6 MDG or the Community Clinic Brandon may access through the appointment line at 813-828 CARE (2273). The appointment line may also used to cancel an appointment, request a medication renewal or to speak to a provider. The phone lines are answered Monday through Friday 7:00 a.m. - 4:00 p.m. for MacDill providers and Brandon Clinic providers. You may make appointments with your assigned PCM at [online](#) at any time. All clinic services are by appointment only, unless otherwise specified.

Health and Wellness Center

The Health and Wellness Center (HAWC) is co-located with the Fitness Center in 8115 Cypress Stand St. It offers a multitude of classes from Fitness to Weight Management and beyond. For more information, call 813-828-4739.

Dental Care

The MacDill AFB Dental Clinic is located 3250 Zenke Avenue, and offers a full range of dental care for active duty personnel. Routine examinations for Air Force personnel are scheduled through the member's unit dental examination. Emergencies will be seen by calling 813-827-9400, call by 6:45 a.m. for a same day appointment. All annual dental exams will consist of an exam and cleaning. These appointments are mandatory and you must give at least 24 hours notice for cancellations. Dental treatment for family members not enrolled in the TRICARE Dental Program is extremely limited and available strictly on a space-available basis when an emergency occurs.

Pharmacy

The 6th Medical Group has multiple locations to provide pharmaceutical care to our valued beneficiaries.

- The Clinic Pharmacy is located in the main clinic/first floor and is open 7:30 a.m. – 5:00 p.m., Monday - Friday. The clinic pharmacy is for prescriptions entered into CHCS by 6 MDG providers.
- The PharmaCARE Drive Thru Center: Bldg 934 (next to Burger King) is open 8:30 a.m. – 7:00 p.m. Monday through Friday. The PharmaCare center fills all civilian prescriptions as long as the medication is on formulary. Provides outpatient pharmaceutical care to all beneficiary categories.
- Brandon Clinic Pharmacy: 220 Grand Regency Blvd, Brandon, FL. Open 8:30 a.m. – 5:30 p.m. Monday - Friday. The Brandon clinic pharmacy is for patients enrolled to the Brandon clinic only. Only prescriptions entered into the computer system by a provider assigned to the Brandon clinic will be filled.

Child and Youth Programs

General Information

The Department of Defense (DoD) and the Military Services take great pride in the variety and quality of services provided to children and youth on installations worldwide. While the services provided depend on the size of the location, the standards and quality of services are consistent and meet established regulations. The network has hundreds of locations worldwide serving over 1.3 million children.

Child Development Centers (CDC)

These facilities generally offer child care for children ages six weeks to 5 years old. Care is typically available weekdays from 6:00 a.m. to 6:00 p.m. CDCs vary in size; the average CDC cares for about 200 children. All programs must be certified by the DoD and accredited by a national accrediting body such as the [National Association for the Education of Young Children](#).

In-Home Childcare

With in-home childcare, children receive their care in the private home of a certified provider living in government-owned or leased housing or in state-licensed homes in the community. Family child care provides accommodating child care arrangements, including night, weekend, and flexible hourly care for shift work.

In-home childcare programs offer comparable care to a CDC. Providers must be certified by the DoD, and some seek additional accreditation from the National Association of Family Child Care (NAFCC). Regulations limit the number of children that may be cared for at one time: no more than six children under age eight, and no more than two charges under two years old.

School-age care (SAC)

DoD School-Age Care (SAC) programs are offered for children, kindergarten to 12 years of age before and/or after school, during holidays, and summer vacations. Emphasis is placed on SAC programs which meet community needs, reinforce family values, and promote the cognitive, social, emotional, and physical development of children. SAC may be provided in DoD Youth Centers, Child Development Centers or other suitable facilities. To expand school-age care spaces, DoD policy encourages use of youth centers; on-and off-base schools, and other suitable facilities such as community centers. Accreditation of DoD SAC programs is a requirement. Accreditation sets the professional standards for after school programs and helps families identify high-quality programs.

Waiting List

Due to a high demand for care, you may be placed on a wait list. Your position on the wait list depends on many factors that are at the discretion of the installation and may include your spouse's military status, the date you apply, deployment and your employment. If these factors change while you are on the wait list, your position will be changed accordingly, so it is important that you keep your information up-to-date.

Child care is not an entitlement, and fees are income-based. Fees throughout the child development system of care fall into fee ranges set by DoD.

To apply for child care, fill out [DD Form 2652, Application for Department of Defense Child Care Fees](#) and [DD Form 2606, the Department of Defense Child Development Program Request for Care Record](#) and return them to the Resource and Referral (R&R) office at your installation.

Youth Programs

The Department of Defense has a long history of providing positive youth programs that focus on alternative activities for youth during out-of-school hours. Today, DoD continues to be committed to youth by providing consistent guidance and stable and dynamic programs in more than 350 youth programs worldwide. DoD promotes positive youth development by designing programs to recognize the achievements of youth and by developing partnerships with other youth-serving organizations like the Boys & Girls Clubs of America and 4-H that offer a variety of resources. Programs for teens and pre-teens vary from one base to another, but are governed by a consistent DoD instruction. Programs prepare young people to meet the challenges of adolescence and adulthood through a coordinated, progressive series of activities and experiences that help them become socially, emotionally, physically and cognitively competent. Programs usually include physical fitness and sports, arts and recreation, training in leadership, life skills and career/volunteer opportunities, mentoring, intervention and support services.

Child Care

Child Development Center (CDC)

The [MacDill Child Development Programs](#) operates two Child Development Centers. Both centers are DoD Certified and NAEYC accredited offering quality early childhood programming for your children, specializing in learning through play. Enrollment is available on a priority basis for children 6 weeks to 5 years. Additionally both sites are participants in the Florida Voluntary Pre-Kindergarten Program for eligible children, 4 & 5 years of age. USDA Child Care Food Program requirements are ensured. You may contact the Child Development Center at 813-828-3332 /5195 or DSN 312-968-3332/5195.

Programs Offered

Give Parents a Break Program

The Child Development Center (CDC) opens one Saturday a month for the Air Force Aid Society funded Give Parents a Break program. The program targets military families under stress, separated due to deployment, and single parents. Eligibility for the program requires a written referral from a Commander, First Sergeant, Chaplain, Family Advocacy, CDC, physician or the Airman and Family Readiness Center.

School Age Program (SAP)

The School Age Program is designed to provide developmental care promoting readiness and quality of life. The School Age philosophy is to provide opportunities for youth to develop their physical, social, emotional, and cognitive abilities, and to experience achievement, leadership, enjoyment, friendship, and recognition. The program accommodates 145 children first through sixth grade.

Child Care for PCS Program

The Child Care for PCS program offers 20 hours of free child care to Air Force families and 10 hours to Army, Navy and Marine families with PCS orders. Child Care is provided through the Family Child Care Providers and must be used within 60 days of departure/arrival. This program is open to all ranks. Contact the Airman and Family Readiness Center at 813-828-0137 or stop by the Airman & Family Readiness Center 2306 Florida Keys Ave to get a voucher.

Eligibility Requirements

Child development programs are available for dependents of active duty military, Department of Defense Civilians and Non-Appropriated Fund Civilian Employees, on a first come, first serve basis.

Registration Criteria

Personnel relocating to MacDill AFB who have a need for Child Development Center (CDC) services can pre-register their children. The CDC requires a registration package for each child including an AF Form 1181 to be completed with proof of all required immunizations prior to the start of any CDC program. The [Enrollment Package](#) may be downloaded and completed Upon receipt of your orders, contact your local CDC for an application. Forward copy of orders and application for pre-registration to the MacDill CDC and your children go on the waiting list effective the date information is received.

Once you have arrived, parents may register their children for care at the CDC, Youth Program or Family Child Care by using a DD Form 2606.

Fees

All Fees are in accordance with the Department of Defense guidelines and are based on Total Family Income (TFI). A sliding scale is used for fees. CDC fees cover quality child care, meals and snacks which include (breakfast, lunch, afternoon and evening snack).

Priority Care

Priority is determined as follows: First priority to dual active duty military (mil-mil) families and active duty single parent.

Waiting List

The waiting time varies for each age group. Please contact the Child Development Center for current information.

Hourly or Drop In Care

Space available slots are available and are based on the absent of a regular enrolled child being on vacation or out sick.

Number of Child Care Center

Name	Contact Information	Description
Child Development Center #1 (CDC)	813-828-3332	Child Development Centers are your child's <i>"home away from home"</i> , providing hourly and weekly care for children as young as 6 weeks of age through 5 years of age. Full day-care is provided for 185 children at Bldg 381 (CDC #1)
Child Development Center #2 (CDC)	808-449-5230	Child Development Centers are your child's <i>"home away from home"</i> , providing hourly and weekly care for children as young as 6 weeks of age through 5 years of age. Full day-care is provided for 188 children at Bldg 395 (CDC #2).
Family Child Care	813-828-7760	This unique program for children, two-weeks through 12 years of age, offers parents a variety of options to include full-time, part-time, hourly shift work, and TDY with care for infants and children with special needs. Services are in on base residential homes

Respite Care

The Air Force Aid Society (AFAS) Respite Care Program is intended for active duty Air Force families who have a family member with special needs. The goal of the program is to provide a "break" for a few hours a week or month to families who have the responsibility of 24 hour a day care for an ill or disabled family member. This person may be a child, spouse, or parent living in the household.

AFAS Assistance for respite is based on need -- the need for respite time, as well as financial need, and is always given as a grant. Families with a special needs family member who have the financial means to pay for care should do so. Our program is intended to assist those who cannot afford it and would otherwise never get a "break".

Families are referred to the Air Force Aid Society for respite care through the Exceptional Family Member Program (EFMP) or the Family Advocacy Office.

Youth Services

Youth Services

The MacDill Youth Center is available to family members between the ages of 5 and 17 of active duty, retired military personnel, Reservists and Federal Civilian Employees. Annual activity cards, which offer substantial discounts for classes and activities, are available for a nominal fee.

Programs and activities offered at the Youth Center help improve and maintain the physical, social, and mental well-being of youth to include year-round programs and wholesome leisure-time experiences. Not only are there games, crafts, life skills, and sports, but youth can learn how to become meaningful members of their community.

Pre-Teens

Pre-teens have an assortment of interest areas at the Youth Center. Youth ages 9 and 10 can become members of the Ambassador Club, while youth ages 11 and 12 can become members of the Torch Club. These are leadership clubs where the youth are responsible for planning community service, educational, health and fitness, and social activities throughout the year. Pre-teens also have access to the basketball court, game room, education room, instruction room and two rooms specifically for pre-teens. Programs like FitFactor, 4-H, Fine Arts Exhibition, Photography Contest, and computer classes are available throughout the year.

Teens

Teens have their own area where they can come to interact with their peers, get homework and career assistance, have computers with internet access, or play video games. The Teen Room also has a full-size pool table and teens have access to the other parts of the Youth Center such as the basketball court and game room. Teens have their own area where they can come to interact with their peers, get homework and career assistance, or play video games.

Types of activities that are provided for teens include: Youth of the Year competition, Keystone Club, Money Matters, Operation Night Hoops, computer certifications through Giant Campus, a Job Fair before the summer months, FitFactor and quarterly special events such as Teen Night Out, Iron Chef competitions, and social activities.

Youth Sports

A diversified [youth sports](#) program offers basketball, baseball, and soccer leagues along with a cheerleading program.

Special events are conducted periodically for both the pre-teens and teens.

Youth Employment Skills (YES) Program

The Youth Employment Skills (YES) Program is an on-base volunteer program for high school students. This program is a joint effort between Air Force Aid Society and Air Force Family Member Programs Flight to offer high school students an opportunity to learn valuable work skills, "bank" dollar credits toward their post-secondary education/training, and have a positive impact on their base community. YES allows high school students to "bank" \$4 in grant funding for every hour volunteered in an on-base function. Students may accumulate as much as 250 hours over all 4 years of high school combined, for a potential maximum of \$1,000 toward their future vocational-technical or academic endeavors. All high school-aged children (grades 9-12) of Active Duty Air Force members assigned to MacDill are eligible to participate. Please speak with the Youth Center staff for more details and how to apply.

New Parent Support Program

General Program Description

The New Parent Support Program (NPSP) offers information, support and guidance to military families who are expecting a child and/or have children ages birth to three years of age. Services are provided free of charge to eligible families. NPSP staff provides support in the areas of pregnancy, labor and delivery, newborn/infant/toddler care and safety, growth and development, parenting and family relationships through home visits, classes, educational /support groups and referrals to community services. NPSP staff understands the impact that military life can have on expectant and new families, including deployments and separation from family and friends, and assist families to cope with these special situations. NPSP services are tailored to each family's unique circumstances, and can help with adaptation to military life, preparation for parenthood, enhancing parenting skills, understanding growth and development, couple communication and stress management.

Staff Qualifications

NPSP services are provided by Registered Nurses and Licensed Medical Social Workers.

Eligibility Requirements

NPSP services are available to military families with an expectant mother and/or children ages birth to three years of age.

How to Enroll

To enroll in NPSP, contact your installation Family Advocacy Office.

Installation Specific Information

The New Parent Support Program (NPSP) offers information, support and guidance to military families who are expecting a child and/or have children ages birth to three years of age. Services are provided free of charge to eligible families. For more information, contact the NPSP at 813-827-9172 or DSN 312-651-9172.

New Parent Support Outreach

This program includes services for Air Force members and families who are pregnant and for those who have a child under age 3 years. A registered nurse can provide the following services: home/office visits; play activities; parenting issues, pregnancy questions; community resources; dealing with "terrific twos;" normal infant and toddler behavior; information on growth and development; nutrition - feeding yourself and your child. These are no-cost, confidential, supportive services. Call the Family Advocacy Nurse at the Family Advocacy Clinic at 813-827-9172 or DSN 312-968-382-9172 for more information.

Bundles for Babies

Bundles for Babies is a program for soon to be parents. The 4 hour program is offered every other month which discusses the changes at home associated with having children. Topics include nutrition, new parents information, financial education, diapering options, WIC program and a nurse presentation. At this class you will receive bundles for babies' package worth \$70.00 - this program is courtesy of the Air Force Aid Society.

For more information and a 2011 MacDill Bundle for Babies schedule, [click here](#).

Child Care for PCS Program

Report to your Airman and Family Readiness Center Relocation Office with a copy of your orders. Child care is available through the Air Force Aid Society, if you are within 60 days of arrival. 20 hours per child is offered through the Home Day Care system. Don't miss out on this excellent opportunity!

Give Parents a Break Program

This program offers Child Care for families with deployed sponsors or families under stress. Referrals are made by base agencies and First Sergeants. This program is funded by Air Force Aid and is offered two Saturday's a month, for up to 4 hours, alternating morning and afternoon hours. Parents are able to take the time to handle personal business, grocery shopping, etc. with a peace of mind that their young ones are being well taken care of.

Play Groups

A supervised playgroup is offered every Friday morning 9:00-10:30 am at the [MacDill Family Resource Center Brandon](#) , 813-655-9281. This provides a wonderful opportunity for the preschoolers to interact with other toddlers while parents get a chance to chat. For more information about the MacDill playgroup, [click here](#).

Mothers of Preschoolers

MOPS (Mothers of Preschoolers) connect with other military moms, fun, crafts, plus yummy breakfast, and learn practical mothering ideas. Mothers enjoy all this while your children play and learn in their very own "Moppets" classes. This is a monthly event - (second Thursdays) from 9:30 a.m. – 11:30 a.m. at the base chapel. Call 813-415-2799 to register.

For more information about the MacDill New Parent Support Program, [click here](#).

Family Center

Programs and Services

A key resource on your installation and a gateway to accessing all of the resources available to you, the Airman & Family Readiness Center provides information, support and services to help you balance the demands of family and the military lifestyle. The Airman & Family Readiness Center is one part of the overall installation family support system, which is the network of agencies, programs, services, partnerships and individuals that supports your personal and family life readiness, mobilization and deployment readiness, and mobility and economic readiness. The Airman & Family Readiness Center should be one of your first stops upon arriving at an installation; its programs and services will be an important resource for you and your family.

Deployment Support -- Assists you and your family during all phases of the deployment cycle, providing workshops and services to help meet the challenges of deployment, as well as information and referral to deployment-related resources. Services include pre-deployment education briefings for deploying members and families; sustainment support services such as email connectivity, video phone and web camera connectivity, morale calls, applicable Air Force Aid Society programs such as "Give Parents a Break" and "Car Care Because We Care," and return/reunion/reintegration support.

Relocation Assistance -- Provides an array of services to meet you and your family's needs when experiencing a permanent change of station (PCS) move. Services include, but are not limited to various relocation workshops (i.e., buying/selling a home) to help you prepare for a move; access to Plan My Move and Military Installations Directory, web-based information systems that provide in-depth information on world-wide installations and communities; where offered, a loan closet for temporary loan of needed/basic household items while awaiting household goods; and assistance with in-transit emergencies. The Center works with other base agencies to keep relocation information current, timely and relevant to allow you to make informed decisions to ensure you experience a smooth and successful move.

Personal Financial Management -- Provides information, education, and one-on-one financial counseling to assist members and families maintain financial readiness. Services are designed to address pertinent money management issues throughout an Air Force member's active-duty lifecycle and into retirement. Financial readiness educational opportunities range from basic spend planning to long-term investing.

Employment Assistance -- The training and information provided can help you identify and reach your employment and career development goals, manage employment challenges associated with a mobile lifestyle and develop job search skills. Centers provide career planning classes, career counseling, local labor market information, employment trend tracking, skills and interests identification, job bank referrals, resources for self employment and much more.

Family Life Education -- Provides you with information and education about a variety of life cycle issues to assist you in developing resilience skills that assist in navigating a mobile military life style. Includes parenting, healthy relationships, and communication skills, among others, to help you strengthen your interpersonal competencies and social relationships.

Information and Referral -- An integral function of the family center, information and referral services can assist you in identifying and clarifying needs to determine appropriate forms of assistance and help locate needed services and programs available both on and off your installation, and national resources.

Transition Assistance -- The Transition Assistance Program (TAP) prepares separating, retiring, and demobilizing service members (and their families) with information, skills, and knowledge necessary for a successful transition from military to civilian life. The first step in your transition process is to complete the congressionally-mandated Preseparation Counseling session, which furnishes detailed information on the various benefits and services available to you. Each Center is staffed to provide personalized assistance for all your transition-related needs.

Family centers may also provide other services, such as counseling, family advocacy, fitness and recreation programs and exceptional family member support. Services vary by location.

Installation Specific Information

The [MacDill Family Resource Center, Brandon](#) (MFRC) provides services to all active duty, retired, and reserve personnel and their families from all branches of service including DOD civilians. The MFRC is a satellite office, located 25 miles east of MacDill. Over 65% of MacDill's members reside in the Brandon community. Services available includes; deployment support, employment assistance, information and referral, family life education, personal financial management, relocation assistance, volunteer resources and transition assistance.

The MacDill Resource Center, Brandon is located at 710 Oakfield Drive, Suite 153 Brandon, Florida 33511.

Family Center

Military and Family Life Consultant (MFLC) - Consultants are based at the Airman and Family Readiness Center. They provide service members, spouses, family members, and children with a wide range of deployment issues, relationship & family issues, stress, grief, and other daily life issues. Their services are free and anonymous. No records are kept and they can meet on or off base. Their phone numbers are 813-426-4145 and 813-731-6133

"Spouse 2 Spouse" -- is hosted by the Airman & Family Readiness Center on the 2nd and 4th Tuesday of each month at the MacDill Family Resource Center located at 710 Oakfield Dr., Suite 153. The 1st and 3rd Tuesday each month will be held at the Airman & Family Readiness Center, 2306 Florida Keys Ave. Both are from 9:30 a.m. to 11:30 a.m.

Volunteer Resource Program (VRP)

The VRP program is the focal point for volunteers. The A&FRC acts as a clearinghouse for those interested in volunteering and maintains a listing of volunteer opportunities both on and off base. For MacDill volunteers, a Volunteer Incentive Program (McVIP) is a graduated benefit system based on monthly volunteer hours donated to organizations on base.

927th ARW Airman & Family Readiness Center

Our reserve component, the 927th Family Readiness Center is collocated within the active duty Airman & Family Readiness Center. Providing Total Force support to our members of MacDill AFB.

EFMP

The Exceptional Family Member Program – Family Support (EFMP-FS) is the community support function provided by the Airman and Family Readiness Centers (A&FRCs) that includes, but is not limited to, on-and off-base information and referral, parent training, support groups, relocations assistance, financial management, and school information.

Airman & Family Readiness Center at MacDill is located at 8105 Condor Street, Bldg. 18, 813-828-0145 DSN 312-968-0145.

Employment - Overview

Employment Opportunities

The Airman and Family Readiness Center offers employment and transition assistance to spouses/ family members of active duty, reservist, retirees, and DoD employee through the Employment and Transition Assistance Programs. Spouses/family members seeking employment in MacDill should make the Airman and Family Readiness Center one of their first stops. Job seekers can access a multitude of information and resources to get their job search off to a good start. The Discovery Center offers computers with Internet access, books, periodicals and a job information center to help job seekers. The unemployment rate is 10.4%.

Local Economic Climate

Hillsborough County is the largest county in the Tampa-St. Petersburg-Clearwater Metropolitan Statistical Area and the fourth most populous in Florida. The industries with the highest job openings are, Elementary and Secondary Schools, Commercial Banking, Offices of Physicians, General Medical and Surgical Hospitals, Insurance Agencies and Brokerages, Limited-Service Eating Places, Computer Systems Design and Rectal Services, Colleges and Universities, Management Consulting Services and Hospitals.

Occupations by Projected Growth

The 2008 - 2016 projected growth rate for Hillsborough County, Florida was Customer Service Representatives (3.0%) , Retail Salespersons (1.6%) , Registered Nurses (2.2%) , Sales Representatives, Services, All Other (3.3%) , Combined Food Preparation and Serving Workers, Including Fast Food (1.7%) , Janitors and Cleaners, Except Maids and Housekeeping Cleaners (2.1%) , Office Clerks, General (1.2%) , Waiters and Waitresses (1.3%) , Business Operations Specialists, All Other (3.1%) and Insurance Sales Agents (3.1%) .

Employment Documentation

For job hunting purposes, be sure to hand carry all employment records and documents, resumes, DD 214 (if applicable), SF 171, SF 50, transcripts, certificates and licenses.

Non Appropriated Funds Opportunities

Non-Appropriated Fund jobs predominately in the service industry (club and recreational) For current opportunities visit [website](#).

Unemployment Benefits

Unemployment compensation may be available for the spouse of a newly assigned military member or civilian employee. For more information visit the [Florida Unemployment Claims website](#).

Transition Assistance

The Airman & Family Readiness Center provides services to assist separating/retiring military personnel, reservists, DoD civilians, and their family members as they prepare to transition to the civilian workforce. The Transition Assistance Program Workshop provided for military members consists of comprehensive workshops hosted at the A&FRC once a month. The A&FRC hosts a quarterly job fairs for transitioning members, and their families.

MacDill offers the departing military member (and spouse, if married) a complete range of services:

- Mandatory DD2648 pre-separation counseling checklist for both Active Component and Reserve Component (DD2648-1) briefing is conducted weekly.
- 4-day Employment Workshop. This is a voluntary class for members seeking employment.
- VA Benefits Briefing is a monthly briefing that is conducted by a Department of Veteran Affairs Representative. This is also a must attend briefing as many veterans separate without knowing of their benefits and this could have a financial impact as some benefits are time sensitive!

Tuition Assistance

MyCAA

For information on MyCAA and Military Spouse Education and Career Opportunities, visit [Military OneSource](#).

Relocation Assistance

Programs and Services

While moving is always stressful, your stress can be drastically reduced if you take full advantage of the information, education, and personal assistance provided to you by the Relocation Program. This is the place to find answers and get referral to other installation resources as well as assistance with in-transit emergencies. The most important thing you can do to ensure a smooth move is to start planning early using the many Relocation Assistance program services and tools available.

Individual PCS Planning -- Most relocation programs offer one-on-one consultation for anyone needing assistance. In particular those making their first military move, first overseas move, or those with challenging and complex situations such as special needs family members or financial problems should call the Relocation Program for an appointment.

Military Installations and Plan My Move -- For managing and planning your move, use these two DoD sponsored web-based relocation tools with information on over 250 installations worldwide. You can estimate expenses, find the forms necessary for housing and household goods, keep a calendar of events and take other necessary actions to ensure a successful move.

Loan Closet -- Basic household goods items are available to borrow while waiting for your personal property pre-departure or upon arrival. The typical items in stock include: pots and pans, dishes, silverware, irons, ironing boards, portacribs, high chairs, and infant/toddler car seats. Generally, towels and bed linens are not available, so these should be packed in your hold baggage.

Workshops and Briefings -- The classes offered vary from installation to installation but you can generally find classes on buying, selling and renting smart, budgeting and finance, moving with children, general moving preparation and many other moving related topics.

Pre-departure Briefings -- Sometimes called Smooth Move or PCS Briefings, you and your spouse will want to attend for sure. These briefings provide essential information that can prevent you from making uninformed and costly decisions before your move.

Settling-in Services -- These may include welcome wagon services, local area tours with childcare often provided, or basic household items to use until your goods arrive. Overseas arrival services may include introductory language classes and cultural awareness training.

Deployment Support -- The Family Center assists unit family readiness groups and Ombudsman programs during the entire deployment cycle. Support includes services for special needs, classes on deployment preparation, managing finances, helping children adjust, family separation, return and reunion, and information on resources available locally and on-line.

Foreign Born Spouse Support -- Whether your question concerns immigration and naturalization, learning the English language or how to take local transportation, the Relocation Program provides assistance, classes and referrals.

Emergency Assistance -- From time-to-time emergencies occur while moving, the Relocation Program office has the resources to provide emergency financial assistance and referrals.

Transition Assistance -- This is a mandatory program available to assist personnel and family members when they separate from the military. The Relocation Assistance office will establish your individual transition plan and refer you to all the installation and community resources necessary to complete a successful transition.

Installation Specific Information

The MacDill AFB Relocation Assistance Team begins with your sponsor and involves the Airman and Family Readiness Center staff with each base relocation agency.

There are a number of other agencies on base that manage various aspects of your relocation. The Housing Management Office, Transportation Office, Military Personnel Flight, and your unit of assignment are some examples of the many agencies involved in the relocation process.

MacDill AFB offers relocation assessment, counseling and referral. Some of our services targeted specifically for newcomers include the HeartLink Orientation for all incoming spouses married to a military member less than five years, and the Loan Closet. Other services include , Give Parents a Break, and information packets/videos on bases worldwide.

Computers in our Discovery Center are also available for use by military I.D. card holders - this enables new arrivals and TDY personnel to stay in touch with family and conduct necessary business.

HeartLink -- This is an orientation for spouses new to the military and is offered at the FSC with free child care and lunch furnished. Please register to attend this program by calling the Airman and Family Readiness Center.

"Child Care for PCS" -- The Air Force Aid Society sponsors 2 child care programs, which allow 20 hours per child for all ranks at time of PCS, vouchers for this program are given at the relocation section at the Airman and Family Readiness Center. The other, "Give Parents A Break" which allows free child care at our Child Development Center, one Saturday a month for deployed families. To use this program, you will need a referral from your Squadron Commander/ First Sergeant, Chaplain, or Airman and Family Readiness Center staff. You will also be required to bring a current shot record to the Child Development Center and complete a registration form prior to using the program.

In addition, the MacDill Airman and Family Readiness Center offers the following programs and services to all newcomers:

Counseling and Assessment -- Our Relocation staff will provide you with a complete briefing on services we have to offer. We will also provide you with assistance and referral to help you get settled in housing, schools, churches, employment, etc.

We provide sponsor packages to unit Intro monitors - If you have not received one contact your sponsor or your new orderly room.

The Airman and Family Readiness Center will be happy to assist you to resolve any problems or answer your questions concerning your move to MacDill. A&FRC's Transition Assistance Program will provide information and training to facilitate your separation from the Air Force. Also, the Information and Referral Program should be your first stop if you are not sure where you should go for help or information. You may stop by the center or call for an appointment.

Each family's needs are different, so there are many agencies, on and off base, that are staffed by specialists who can assist with your specific needs. An updated guide to community and base resources is available at the Airman and Family Readiness Center and has telephone numbers, addresses, and specific information on services.

There are a number of other agencies on base that manage various aspects of your relocation. The Housing Management Office, Transportation Office, Military Personnel Flight, and your unit of assignment are some examples of the many agencies involved in the relocation process.

Loan Closet

Items Available

Eligibility

The Loan Closet is available to active duty personnel (including National Guard and Reservists on Title 10 status), their dependents, and retired military personnel, regardless of service branch or unit of assignment.

Items available for checkout from our loan closet includes cookware, dishes, TV/DVD comb's, coffee makers, electric skillets, irons, ironing boards, microwaves ovens, sweeper vacuums, toasters, clock/phone/cd combs, flatware, card tables, folding chairs, measuring cup sets, measuring spoon sets, can openers, vegetable peelers, spatulas, strainers, tongs, and utility knives. These items may be loaned out for 30 days while you are settling in at MacDill AFB.

Items Not Available

Linens and large appliances/ large furniture items are **not** available.

How to Borrow

You may borrow essential household items from the Loan Closet, located in 8105 Condor Pl, (Bldg. 18) 813-828-3224; DSN 312-968-3224. A Loan Closet is also available at our satellite office at the [MacDill Family Resources Center, Brandon](#) 710 Oakfield Dr, Suite 153 Brandon FL 33511 813-655-9281. To check out items from the Loan Closet, bring a copy of your PCS or TDY orders.

Financial Assistance

Financial Assistance Services (Counseling and Workshops)

The MacDill Airman and Family Readiness Center's Personal Financial Management Program is ready to assist you with all your personal financial planning needs. Individual counseling, along with computer-generated spending/savings plans and the PowerPay debt repayment programs may be used to identify and compare alternate financial options is available at the Airman and Family Readiness Center by appointment for active duty, retired, guard and reserve and their family members.

Workshops/classes are available on, credit repair/management, insurance fundamentals, financial management for retiring and separating members, investment basics, Thrift Savings Plan, car buying, and Career Status Bonus. For a schedule of workshops/classes visit [A&FRC Calendar online](#) or by calling 813-828-0145.

Cost of Living

The cost of living varies depending on the area, but it falls within national averages

The Tampa Bay Area is the 19th largest metro area in the United States, the fourth largest in the Southeast.. The median age is 41 and nearly 20% of Tampa Bay's population is in the 18-34 age groups. The average household income is \$47,800.

Temporary Lodging Allowance (TLA)

TLA is used to partially reimburse a member for the more than normal expenses incurred during occupancy of temporary lodging and expenses of meals obtained as a direct result of use of temporary lodging Outside Continental United States (OCONUS). The OCONUS base handles the paperwork and processing of TLA.

Temporary Lodging Expenses (TLE)

TLE is intended to partially reimburse members for lodging and meal expenses when a member/dependent(s) occupy temporary quarters in CONUS in conjunction with a PCS.

Housing and Utility Costs

Rentals and property to purchase are both plentiful. Three-bedroom rentals start at about \$1300 and go up and purchase prices for three bedrooms range from \$175,000 or more. The median price for a new three bedroom home is \$235,000; however, housing prices can vary drastically. Utility costs will vary considerably throughout the year. The summers usually bring high electric bills.

Minimum Car Insurance Requirement

The minimum required insurance coverage is \$10,000 Personal Injury Protection (PIP) per person plus property damage/liability coverage in the minimum amount of \$10,000.

Emergency Assistance

The Air Force Aid Society/ Army Emergency Relief Society and Navy Marine Corps Relief are all official charities of the Department of Defense. All are private, non-profit organizations that promotes the military mission by providing worldwide emergency assistance, sponsoring education assistance programs, and offering a variety of base community enhancement programs that improve quality of life for Airmen and their families. The each relief society assists with rent, food, shelter, vehicle repairs including parts and labor; emergency travel for death or serious illness of immediate family members

Advance Pay

Advance pay is a "loan" on income not yet earned, and it must be paid back within 12 months. Although it seems like a good idea and you can afford it now, things could change during that year placing you in a financial bind. Before taking advance pay, carefully consider your spending plan (your Airman and Family Readiness Center is available for help with this) so you can determine if this new debt is your best option.

Emergency Assistance

Planning for Emergencies

Planning for your Permanent Change of Station(PCS) is critical. The more you know the easier it will be and the better prepared you are to deal with the unexpected. This is especially important while you and your family are traveling across country or around the world. Emergencies can happen even with the best of planning, and usually at the most inopportune time.

Important Documents/Hand Carry

Make sure you have all your important papers/documents with you (orders, passports, medical records, etc.). Consider, scanning in all of your documents that you'll be hand carrying and copy to a USB drive. Add the phone numbers for your Commander, Orderly Room, your sponsor and lodging to your cell phone. These numbers can be invaluable in case of an emergency while in transit.

Air Force Aid Society

If you have an emergency contact the [MacDill Airman & Family Readiness Center emergency assistance](#) for guidance and possible emergency financial assistance. If you have a bona fide Red Cross verified emergency which requires you to take emergency leave, and you do not have the financial means to do so, the Air Force Aid Society/Army Emergency Relief and Navy/Marine Relief provides emergency financial assistance to individuals and families for airfare, POV travel expenses, etc., on a case-by-case basis.

The Relief Societies can also provide emergency financial assistance based upon need, through either loans or, when there is a particular hardship, grants.

Categories of financial assistance include:

- Basic living expenses (food, shelter, utilities)
- Medical not covered by TRICARE
- Dental not covered by TRICARE, Active Duty Family Member Dental Plan (FMDP)
- Funeral expenses
- Emergency transportation
- Essential car repairs
- Pay and allotment problems
- Disasters and assistance for widows, mothers and children

American Red Cross

The American Red Cross can also help in times of emergency. Quick communications with home about family emergencies is available 24 hours a day, 7 days a week, including verification of death or serious illness of immediate family, birth announcements to fathers deployed overseas, and health and welfare reports resulting from a lack of communication over a long period of time. The American Red Cross is always available for emergency assistance.

Salvation Army

The Salvation Army is another good source of information and assistance in an emergency. Contact the local telephone directory for the local for contact information.

Information and Referral

The Airman and Family Readiness Center can provide you with on-base and local area information. Contact the Tampa Bay Information Line - [211](#).

Legal Assistance

Legal Services

One of the primary responsibilities of the SJA is to provide legal advice to commanders regarding military justice implemented under the Uniform Code of Military Justice (UCMJ). The office also helps military members, retirees, and their family members with personal civil legal problems.

Eligibility for Services

Legal assistance is available to active duty personnel (including National Guard and Reservists on Title 10 status), their dependents, and retired military personnel, regardless of service branch or unit of assignment. Attorney-client confidentiality is strictly observed.

Types of Services

The legal office can provide assistance with:

- Power of Attorney
- Notary Service
- Basic Will
- Living Will
- Referrals for other legal matters
- Information on other legal matters (bankruptcy, soldiers/sailors relief act., etc.)

Household Goods Claims

All Household Goods Claims are now processed through the AF Claims Service Center (CSC).

To process a claim, please follow the following steps:

- File a 1840/1840R (Pink Form) with the Base Legal Office, Claims Division, Bldg 219, within 70 days from date of delivery.
- File a completed HHG claim within 2 years from date of delivery (from a Government computer) via the [Internet](#). For access on a non-Government computer, call 1-877-754-1212.

Instructions and paperwork are available [online](#)

Claims paperwork is available at the Base Legal Office and you can mail your completed paperwork to CSC. If you have any questions, you may call the CSC Helpdesk at DSN 312-986-8044 or 1-877-754-1212.

Legal assistance is available for families residing in the Brandon community at the MacDill Family Resource Center, Brandon that includes, but is not limited to, issues on separation/divorce, custody/guardianship, drafting of wills, Powers of Attorney, landlord/tenant disputes, notaries, and general non-commercial consumer law. Appointments are necessary.

Deployment Support

Family Deployment Support

The Airman and Family Readiness Center (A&FRC) and other base agencies, provide mobility and deployment assistance to members/families to meet pre-deployment, sustainment, and post-deployment challenges. Services and activities help prepare members/families to successfully manage separation and reintegration, increase individual and family morale and unit cohesion, and support operational readiness.

- Weekly (group/mass) Personal Preparedness Briefings and Reunion/Reintegration for all personnel tasked for TDYs or contingencies. Pre-deployment briefing is checklist item on the member's out-processing checklist. Individual short notice appointments are available.
- Deployment Support Groups for families are available through the member's Squadrons. Reunion/Reintegration briefing for members returning from a deployment are scheduled by their Unit Mobility Manager (UDM).

Family members who are relocating to the MacDill AFB and local area while their sponsor is deployed/TDY/or on a remote assignment are eligible to receive these, and many more services on base. All family members should check in with the A&FRC.

Key Spouse

Each unit also has a Key Spouse. Key Spouses are informal liaisons between unit spouses and leadership. They are trained volunteers that provide a vital link to families during deployments. Contact your unit or the A&FRC to get contact information for your squadron.

"Car Care Because We Care"

Voucher for a free oil change, oil filter change and safety inspection of the family vehicle. Program is designed to aid the military member in focusing on the mission by supporting his/her family. The program is paid for by the Air Force Aid Society.

"Give Parents a Break"

Provides several hours of free childcare a month at base facilities enabling the parent left behind to take a break from the children (or for the children to take a break from the parent). This is an opportunity for everyone to recharge and refocus. The program is paid for by the Air Force Aid Society.

Phone Home Program

Pre-paid phone cards are provided to members going TDY or deploying. The program is provided by generous donations from the Tampa Bay Community.

Morale Calls

Morale calls are authorized via the defense switching network (DSN). Morale calls can be originated here at home or at the deployed location. These calls are placed by calling the base operator. Some restrictions apply. Videophone calls can be made allowing for families or couples to see each other at a distance.

"Write from the Heart" or "Write Connection" Packets

These packets are given to the parent being deployed in order to facilitate letter writing and communication between families.

Children Deployment Line

A mocked deployment line is held annually. This event provides children a fun and hands on atmosphere that exposes them to some of the elements their parents experience when they deploy.

Financial

During the pre-deployment briefing members may obtain information and guidance on just about any financial issue;

budgeting, reading a Leave and Earning Statement, balancing a checkbook, consumer issues such as car buying and much, much more.

Heart Link

A program designed to introduce new spouses to the military lifestyle and is offered every other month. Spouses who have been married to the active duty member for less than 5 years are strongly encouraged to attend. Spouses may register by calling 813-828-0145.

Operation Storytime

Deploying members are video recorded reading a book of his/her choice to his/her child/children. The recordings are given to the member at the end of the reading. The DVD recording kept by the family provides connectivity and continuity for the member to participation in the daily routine of bedtime with the family.

Contact Information

DSN Dialing Instructions: When dialing a DSN number from U.S. installation to U.S. installation, it is unnecessary to dial the 312 area code. When dialing a DSN number to/from overseas locations, the DSN area code must be included.

6801 S. Dale Mabry Hwy
MacDill AFB, FL 33621- 5313
Phone 813-828-0137
Phone (DSN) 312- 968-0137
Fax 813-828-4502
Fax (DSN) 312-968-4502
[Email](#) | [Website](#) | [Website](#) | [Map](#)

Automotive Services

Firestone Auto Care/Shoppette
7105 Kingfisher St (Next to Burger King)
MacDill AFB, FL 33608
Phone 813-840-0640
Mon – Fri 7:00 a.m. -6:00 p.m.
Sat 7:00 a.m. – 6:00 p.m.
Sun 8:00 a.m. – 5:00 p.m.
[Website](#) | [Map](#)

Beauty/Barber Shops

Beauty Shop
3108 North Boundary Blvd.
MacDill AFB, FL 33608
Phone 813-840-0525
Fax 813-840-0527
Mon – Fri 9:00 a.m. – 6:00 p.m.
Sat 8:00 – 4:00 p.m.
Sun Federal Holidays - closed
[Website](#) | [Map](#)

Chapels

Chapel
2204 Administration Avenue
MacDill AFB, FL 33621
Phone 813-828-3621
Phone (DSN) 312-968-3621
Fax 813-828-4924
Fax (DSN) 312-968-4924
Office Hours:
Mon – Fri 7:30a.m. – 4:30 p.m.
Sat, Sun, Holidays – closed
[Email](#) | [Website](#) | [Map](#)

Child Development Centers

Child Development Center - 2
8600 Hangar Loop Dr, Bldg 395
MacDill AFB, FL 33621
Phone 813-828-2244
Phone (DSN) 312-968-2244
Fax 813-828-2797
Fax (DSN) 312-968-2797
Mon – Fri 6:30 a.m. – 6:00 p.m.
Sat and Sun - closed
[Email](#) | [Website](#) | [Map](#)

Adult Education Centers

Albert B. Arrighi Education Center and Base Library
8102 Condor Street
Building 252I
MacDill AFB, FL 33621
Phone 813-828-3115
Phone (DSN) 312-968-7863
Fax 813-828-7863
Mon, Wed, Thu and Fri 8:00 a.m. – 4:00 p.m.
Tue, 8:00 a.m. – 12:00 noon
[Email](#) | [Map](#)

Barracks/Single Service Member Housing

Housing Management Office
7520 Bayshore Blvd
MacDill AFB, FL 33621-5313
Phone 813-828-5404/3166
Phone (DSN) 312-968-5404/3166
Fax 813-828-2561
Fax (DSN) 312-968-2561
Mon – Fri 7:30 a.m. – 4:30 p.m.
[Email](#) | [Map](#)

Beneficiary Counseling Assistance Coordinators

Beneficiary Counseling Assistance Coordinator
TRICARE Service Center
3250 Zenke Avenue
MacDill AFB, FL 33621
Phone 813-827-9900, option 2
Phone (DSN) 312-651-9900
Fax 813-828-4280
Mon – Fri 7:30 a.m – 4:30 p.m.
[Email](#) | [Website](#) | [Map](#)

Child Development Centers

Child Development Center 1
8607 Hangar Loop Dr, Bldg 381
MacDill AFB, FL 33621
Phone 813-828-3332
Phone (DSN) 312-968-5195
Fax 813-828-7680
Mon – Fri 6:30 a.m. – 6:00 p.m.
Sat and Sun - closed
[Email](#) | [Website](#) | [Map](#)

Child and Youth Registration and Referral

Child Development Center
7813 Hangar Loop Drive
MacDill AFB, FL 33621
Phone 813-828-3332
Phone (DSN) 312-968-5195
Fax 813-828-7680
Fax (DSN) 312-968-7680
Mon – Fri 6:30 a.m. – 6:00p.m.
Sat and Sun - closed
[Email](#) | [Website](#) | [Map](#)

Citizenship and Immigration Services

U.S. Citizenship & Immigration Services (USCIS)
4121 Southpoint Boulevard
Jacksonville, FL 32216
Phone 1-800-375-5283

[Website](#) | [Map](#)

Commissary/Shopette

Commissary
2908 North Boundary Blvd
MacDill AFB, FL 33621
Phone 813-828-3361
Phone (DSN) 312- 968-3361
Fax 813-828-4625
Fax (DSN) 312-968-4625
Sun – Sat 9:00 a.m. – 7:00 p.m.
Early Bird Hours:
Sat -Sun 8:30 a.m - 9:00 a.m.
Mon - Fri 6:00 a.m. - 8:30 a.m.

[Email](#) | [Website](#) | [Map](#)

Deployment/Mobilization

Deployment Support
1805 Condor Street
Bldg 18
6 FSS/FSFR
MacDill AFB, FL 33621-5313
Phone 813-828-1805
Phone (DSN) 312-968-1805
Fax 813-828-4502
Mon, Tue, Wed 7:30 a.m. – 4:30 p.m.
Thu 9:00 a.m. – 4:30 p.m.
Sat, Sun, Holidays – closed

[Website](#) | [Map](#)

Enrollment/EFMP

SNAIC - EFMP Enrollment
3250 Zenke Avenue
Bldg 1078
MacDill AFB, FL 33621
Phone 813-827-9487
Phone (DSN) 312-968-9487
Fax 813-827-9399
Mon – Fri 7:30 a.m. - 4:30 p.m.
Sat and Sun - closed

[Email](#) | [Website](#) | [Map](#)

Exchange(s)

Base Exchange - Main Store
3108 North Boundary Blvd
MacDill AFB, FL 33608
Phone 813-840-0511
Fax 813 840-0527
Mon – Sat 9:00 a.m. – 7:00 p.m.
Sun 10:00 A.M. – 6:00 p.m.

[Email](#) | [Website](#) | [Map](#)

Civilian Personnel Office

Civilian Personnel Office
8011 Tampa Point Boulevard
MacDill AFB, FL 33621
Phone 813-828-4286
Phone (DSN) 312-968-4286
Fax 813-828-2007
Fax (DSN) 312-968-2007
Mon – Fri 7:30 a.m. – 4:30 p.m.
Sat, Sun, Holidays – Closed

[Email](#) | [Map](#)

Dental Clinics

Dental Clinic
3250 Zenke Avenue
MacDill AFB, FL 33621
Phone 813-827-9400
Phone (DSN) 312-651-9400
Fax 813-828-8226
Fax (DSN) 312-968-8226
Mon - Fri 7:00 a.m. – 4:00 p.m.
Sat, Sun, Holidays – closed

[Map](#)

Emergency Relief Services

Air Force Aid Society/AER/NMCRS
8105 Condor Street, Bldg 18
MacDill AFB, FL 33621
Phone 813-828-2721
Phone (DSN) 312-968-2721
Fax 813-828-4502
Fax (DSN) 312-968-4502
Mon, Tue, Wed 7:30 a.m. – 4:30 p.m.
Thu 9:00 am – 4:30 p.m.
Sat, Sun, Holidays – closed

[Email](#) | [Website](#) | [Map](#)

Exceptional Family Member Program/Special Needs

Family Advocacy
3250 Zenke Avenue
MacDill AFB, FL 33621
Phone 813-827-9172
Phone (DSN) 312-651-9172
Fax 813-827-6868
Fax (DSN) 312-651-9194
Mon – Fri 7:30 am - 4:30 pm
Sat, Sun & Federal Holidays - closed

[Email](#) | [Map](#)

Family Advocacy Program

Family Advocacy
3250 Zenke Avenue
MacDill AFB, FL 33621
Phone 813-827-9172
Phone (DSN) 312-651-9172
Fax 813-827-9194
Fax (DSN) 312-651-9194
Mon – Fri 7:30 a.m. – 4:30 p.m.
Sat and Sun - closed

[Email](#) | [Map](#)

Family Center

Airman and Family Readiness Center
8105 Condor Street
Bldg. 18
6 FSS/FSFR
MacDill AFB, FL 33621-5313
Phone 813-828-0145 / 813-828-0139
Phone (DSN) 312-968-0145
Fax 813-828-4502
Mon, Tue, Wed 7:30 a.m. – 4:30 p.m.
Thu 9:00 a.m. – 4:30 p.m.
Sat, Sun, Holidays – closed
[Email](#) | [Website](#) | [Map](#)

Family Child Care/Child Development Homes

Family Child Care/Child Development Homes
8107 Condor Place
MacDill AFB, FL 33621
Phone 813-828-7760
Phone (DSN) 312-968-7760
Fax 813-828-8974
Fax (DSN) 312-968-8974
Mon – Fri 8:30 a.m. – 5:30 p.m.
Sat and Sun - closed
[Email](#) | [Website](#) | [Map](#)

Finance Office

Air Force Finance
2606 Brown Pelican Ave
MacDill AFB, FL 33621
Phone 813-828-5377/3376
Phone (DSN) 312-968-5377/3376
Mon – Fri 7:30 a.m. – 4:30 p.m.
Sat and Sun - closed
[Website](#) | [Map](#)

Finance Office

Navy Finance
2750 Southshore Avenue
MacDill AFB, FL 33621
Phone 813-486-0236
Fax 813-828-4124
Mon – Fri 9:00 a.m. – 4:00 p.m.
Sat ad Sun Closed
[Website](#) | [Map](#)

Financial Institutions

Armed Forces Bank, N.A.
MacDill AFB – BX Branch
3108 N Boundary Blvd.
MacDill AFB, FL 33608
Phone 813-840-8254
Fax 813-840-0925
Sun – Sat 9:00 a.m. – 7:00 p.m.
[Website](#) | [Map](#)

Gymnasiums/Fitness Centers

Fitness Center
8115 Cypress Stand St
MacDill AFB, FL 33621
Phone 813-828-4648
Phone (DSN) 312-968-4648
Fax 813- 828-3763
Fax (DSN) 312-968-3763
Mon – Fri 4:30 a.m. – 11:00 p.m.
Sat Sun & Holidays 6:00 a.m. – 6:00 p.m.
[Email](#) | [Website](#) | [Map](#)

Family Center

MacDill Family Resource Center, Brandon
710 Oakfield, Suite 153
Brandon, FL 33511
Phone 813-655-9281
Fax 813-655-3181
Mon – Fri 9:00 a.m. – 4:00 p.m.
Sat, Sun & Federal Holidays - closed
[Email](#) | [Website](#) | [Map](#)

Family Support/EFMP

Airman and Family Readiness Center - EFMP Family Support
8105 Condor Street
Bldg. 18
6 FSS/FSFR
MacDill AFB, FL 33621-5313
Phone 813-828-0122
Phone (DSN) 312-968-0122
Fax 813-828-4502
Mon, Tue, Wed 7:30 a.m. – 4:30 p.m.
Thu 9:00 a.m. – 4:30 p.m.
Sat, Sun, Holidays – closed
[Email](#) | [Website](#) | [Map](#)

Finance Office

Army Finance
2709 Zemke Avenue
MacDill AFB, FL 33621
Phone 813-828-5318
Phone (DSN) 312-968-5318
Fax 813-828-7799
Mon – Fri 9:00 a.m. – 4:00 p.m.
Sat ad Sun Closed
[Website](#) | [Map](#)

Financial Institutions

Grow Financial Federal Credit Union
2418 Florida Keys Avenue
MacDill AFB, FL 33621
Phone 800-839-6328
Fax 813-832-2080
Mon – Fri 8:00 a.m. – 4:00 p.m.
[Website](#) | [Map](#)

Golf Courses

Outdoor Recreation
10303 Marina Bay Dr.
MacDill AFB, FL 33621
Phone 813-840-6919
Phone (DSN) 312-968-4982/4983
Fax 813-840-6918
Daily 7:00 a.m. until Sunset
[Website](#) | [Map](#)

Hospital/Medical Treatment Facility(s)

MacDill Medical Group
3250 Zenke Avenue
Bldg 1078
MacDill AFB, FL 33621
Phone 813-828-2273
Phone (DSN) 312-968-2273
Fax 813-827-9089
Mon – Fri 7:30 a.m. - 4:30 p.m.
Sat and Sun - closed
[Website](#) | [Map](#)

Hospital/Medical Treatment Facility(s)

Brandon Medical Clinic
220 Grand Regency Boulevard
Brandon, FL 33511
Phone 813-828-2273
Phone (DSN) 312-651-2273
Fax 813-827-9776
Fax (DSN) 312-651-9776
Mon – Fri 7:30 a.m. – 4:30 p.m.
Sat and Sun - closed

[Website](#) | [Map](#)

Household Goods/Transportation Office (outbound)

Traffic Management Flight
2909 Night Hawk Pl
MacDill AFB, FL 33621
Phone 813-828-6722
Phone (DSN) 312-968-6722
Fax 813-828-6722
Fax (DSN) 312-968-6722
Mon – Fri 7:30 a.m. – 4:30 p.m.
Sat and Sun - closed

[Email](#) | [Website](#) | [Map](#)

Housing Referral Office/Housing Privatization

Housing Office
8414 Fortress Drive
MacDill AFB, FL 33621
Phone 813-828-5404
Phone (DSN) 312-968-5404
Fax 813- 828-2561
Mon – Fri 7:30 a.m. – 4:30 p.m.
Sat and Sun - closed
Holidays - closed

[Email](#) | [Website](#) | [Map](#)

Information and Referral Services

Information & Referral, Family Skills
8105 Condor Street, Bldg 18
MacDill AFB, FL 33621
Phone 813-828-0137
Phone (DSN) 312-968-0137
Fax 813-828-4502
Fax (DSN) 312-968-4502
Mon, Tue, Wed 7:30 a.m. – 4:30 p.m.
Thu 9:00 am – 4:30 p.m.
Sat, Sun, Holidays - closed

[Email](#) | [Website](#) | [Map](#)

Library

Library
8102 Condor Pl
MacDill AFB, FL 33621
Phone 813-828-3607
Phone (DSN) 312-968-3607
Fax 813-828-4416
Fax (DSN) 312-968-4416
Mon – Thur 9:00 a.m. – 8:00 p.m.
Fri – Sat 9:00 a.m. – 5:00 p.m.
Suns and Federal holidays - closed

[Email](#) | [Website](#) | [Map](#)

Household Goods/Transportation Office (inbound)

Traffic Management Flight
2909 Night Hawk Pl
MacDill AFB, FL 33621
Phone 813-828-6722
Phone (DSN) 312-968-6722
Fax 813-828-6722
Fax (DSN) 312-968-6722
Mon – Fri 7:30 a.m. – 4:30 p.m.
Sat and Sun - closed

[Email](#) | [Website](#) | [Map](#)

Housing Office/Government Housing

Housing Office on Base
8414 Fortress Drive
MacDill AFB, FL 33621
Phone 813-840-2600
Fax 813-840-8135
Mon – Fri 7:30 a.m. – 4:30 p.m.

[Website](#) | [Map](#)

ID/CAC Card Processing

DEERS Enrollment
8011 Tampa Point Blvd
MacDill AFB, FL 33621-5313
Phone 813-828-2276/2278 / Appointments: 813-828-1988
Phone (DSN) 312-968-2276/2278
Fax 813-828-4349
Fax (DSN) 312-968-4349
Mon – Fri 7:30 a.m. – 3:30 p.m.
Sat and Sun - closed

[Email](#) | [Website](#) | [Website](#) | [Map](#)

Legal Services/JAG

Legal Services
8208 Hangar Loop Dr.
MacDill AFB, FL 33621
Phone 813-828-4422
Phone (DSN) 312-968-4422
Mon – Fri 8:00 a.m.. – 4:00 p.m.
Sat and Sun - closed

[Website](#) | [Map](#)

Loan Closet

Loan Locker
8105 Condor Street
MacDill AFB, FL 33621-5313
Phone 813-828-3224
Phone (DSN) 312-968-3224
Fax 813-828-4502
Fax (DSN) 312-968-4502
Mon, Tue, Wed 7:30 a.m. – 4:30 p.m.
Thu 9:00 a.m. – 4:30 p.m.
Sat, Sun, Holidays - closed

[Email](#) | [Website](#) | [Map](#)

Loan Closet

MacDill Family Resource Center, Brandon
710 Oakfield, Suite 153
Brandon, FL 33511
Phone 813-655-9281
Fax 813-655-3181
Mon – Fri 9:00 a.m. – 4:00 p.m.
Sat, Sun & Federal Holidays - closed
[Email](#) | [Website](#) | [Map](#)

Military Clothing Sales

Military Clothing Sales Store
3108 North Boundary Boulevard
MacDill AFB, FL 33621
Phone 813-840-2375
Phone (DSN) 312-968-3005
Mon – Fri 9:00 a.m. – 6:00 p.m.
Sat 9:00 a.m. – 4:00 p.m.
Sun 11:00 a.m. – 4:00 p.m.
[Website](#) | [Map](#)

Non-appropriated Funds (NAF) Human Resources

NAF Human Resources
8011 Tampa Point Blvd, 3rd Floor
MacDill AFB, FL 33621
Phone 813-828-2911
Phone (DSN) 312-968-2911
Fax 813-828-5450
Mon – Fri 7:30 A.M. – 4:30 p.m.
Sat and Sun - closed
Holidays - closed
[Website](#) | [Website](#) | [Map](#)

Personnel Support Office

DEERS Enrollment
8011 Tampa Point Blvd
MacDill AFB, FL 33621-5313
Phone 813-828-2276/2278 / Appointments: 813-828-1988
Phone (DSN) 312-968-2276/2278
Fax 813-828-4349
Fax (DSN) 312-968-4349
Mon – Fri 7:30 a.m. – 3:30 p.m.
Sat and Sun - closed
[Email](#) | [Website](#) | [Website](#) | [Map](#)

Restaurants/Fast Food

Bayshore Club
2106 Florida Keys Ave
Bldg 396
MacDill AFB, FL 33621
Phone 813-837-1031
Fax 813-840-6903
Mon – Fri 11:00 a.m. – 1:30 p.m.
Fri & Sat 5:30 p.m. – 9:00 p.m.
Sun - closed
[Website](#) | [Map](#)

Restaurants/Fast Food

SeaScapes Beach Club
9951 Marina Bay Drive
Building 682
MacDill AFB, FL 33621
Phone 813-840-0772
Mon 11:00 a.m. – 2:00 p.m.
Tues - Fri 11:00 a.m. – 9:00 p.m.
[Website](#) | [Map](#)

MWR (Morale Welfare and Recreation)

Tickets & Tours
3108 North Boundary Blvd.
MacDill AFB, FL 33621
Phone 813-828-2478
Phone (DSN) 312-968-2478
Fax 813-828-8054
Fax (DSN) 312-968-8054
Mon – Fri 9:00 a.m. – 5:00 p.m.
Sat 10:00 a.m. – 3:00 p.m.
Sun & Holidays - closed
[Website](#) | [Website](#) | [Map](#)

New Parent Support Program

Family Advocacy - New Parent Support Program
3250 Zenke Avenue
MacDill AFB, FL 33621
Phone 813-827-9172
Phone (DSN) 312-651-9172
Fax 813-827-9194
Fax (DSN) 312-651-9194
Mon – Fri 7:30 a.m. – 4:30 p.m.
Sat and Sun - closed
[Email](#) | [Map](#)

Personal Financial Management Services

Personal Financial Management Program (PFMP)
8105 Condor Street, Bldg 18
MacDill AFB, FL 33621
Phone 813-828-0141
Phone (DSN) 312-968-0141
Fax 813 828-4502
Mon, Tue, Wed 7:30 a.m. – 4:30 p.m.
Thu 9:00 a.m. – 4:30 p.m.
Sat, Sun, Holidays - closed
[Email](#) | [Map](#)

Relocation Assistance Program

Airman and Family Readiness Center - Relocation
8105 Condor Street
MacDill AFB, FL 33621-5313
Phone 813-828-0137
Phone (DSN) 312-968-0137
Fax 813-828-4502
Fax (DSN) 312-968-4502
Mon, Tue, Wed 7:30 a.m. – 4:30 p.m.
Thu 9:00 a.m. – 4:30 p.m.
Sat, Sun, Holidays - closed
[Email](#) | [Map](#)

Restaurants/Fast Food

Enlisted Club/Surf's Edge
7315 Bayshore Blvd
MacDill AFB, FL 33621
Phone 813-840-6900
Mon & Thu 11:00 a.m. – 9:00 p.m.
Sun - Closed (open 12:00 p.m. – 9:00 p.m during
Football Season)
[Website](#) | [Map](#)

Retirement Services

Retirement Activities Office (RAO)
Military Retiree Activities Office - Army RSO
2912 N. Boundary Blvd, Bldg 925
MacDill AFB, FL 33621-5315
Phone 813-828-4555
Phone (DSN) 312-968-0163
Mon, Tue, Wed, Fri 7:30 a.m. – 4:30 p.m.
Thu 9:00 a.m. – 4:30 p.m.
[Website](#) | [Map](#)

School Age Care

Youth Center - School Age Care
2410 Florida Keys Avenue
MacDill AFB, FL 33621
Phone 813-828-5971
Phone (DSN) 312-968-5971
Fax 813-828-8504
Mon – Fri 6:30 a.m. – 8:00 am and
2:30 p.m. – 6:00 p.m.
Non School Days:
Mon - Fri 6:30 am - 6:00 pm
Sat, Sun & Federal Holiday - closed
[Email](#) | [Website](#) | [Map](#)

Spouse Education, Training and Careers

Transition Assistance Program - Spouse Education, Training
and Careers
8105 Condor Street, Bldg 18
6 FSS/FSFR
MacDill AFB, FL 33621-5313
Phone 813-828-0142
Phone (DSN) 312-968-0142
Fax 813-828-4502
Fax (DSN) 312-968-4502
Mon, Tue, Wed 7:30 a.m. – 4:30 p.m.
Thu 9:00 a.m. – 4:30 p.m.
Sat, Sun, Holidays – closed
[Email](#) | [Website](#) | [Map](#)

Travel Office

Tickets & Tours
3108 North Boundary Blvd.
MacDill AFB, FL 33621
Phone 813-828-2478
Phone (DSN) 312-968-2478
Fax 813-828-8054
Fax (DSN) 312-968-8054
Mon - Fri 9:00 a.m. – 5:00 p.m.
Sat 10:00 a.m. - 3:00 p.m.
Sun & Holidays - closed
[Website](#) | [Website](#) | [Map](#)

VA Facilities

James M Haley Veterans Hospital
13000 Bruce B Downs Boulevard
Tampa, FL 33612
Phone 813-972-2000
Fax 813-972-7673
Open 24 Hours, 7 days a week
[Website](#) | [Map](#)

Victim Advocate Services

Victim Advocate
9309 N Florida Avenue, #109
Tampa, FL 33612
Phone 813-935-2015 / 813-828-3322 (MacDill Security
Forces)
Hours 24/7
[Website](#) | [Map](#)

School Liaison Office/Community Schools

Airman & Family Readiness Center - School Liaison
Office
8105 Condor Street, Bldg 18
MacDill AFB, FL 33621
Phone 813-828-0146
Phone (DSN) 312-968-0146
Fax 813-828-4502
Mon, Tue, Wed 7:30 a.m. – 4:30 p.m.
Thu 9:00 a.m. – 4:30 p.m.
Sat, Sun, Holidays - closed
[Email](#) | [Website](#) | [Map](#)

Temporary Lodging/Billeting

Billeting/ Lodging Office
8604 Hangar Loop Drive
MacDill AFB, FL 33608
Phone 813-828-4259 / 2638
Phone (DSN) 312-968-4259/2638
Fax (DSN) 312-968-2660
Front desk open 24 hours
[Email](#) | [Website](#) | [Map](#)

VA Facilities

Bay Pines Healthcare System
10000 Bay Pines Boulevard
Bay Pines, 33744
Phone 727-398-6661 / 888-820-0230
Fax 727-398-9442
Mon - Fri, 8:00 am - 4:30 pm
Emergency Care: 24 hours a day, 7 days a week
[Website](#) | [Map](#)

Veterinary Services

MacDill Veterinary Clinic
7804 Blackbird St
MacDill AFB, FL 33621
Phone 813-828-3558
Phone (DSN) 312-968-3558
Mon – Fri 8:00 a.m.- 4:00 p.m.
Sat, Sun & Federal Holidays - closed
Emergency Services are NOT available
[Website](#) | [Map](#)

Welcome/Visitors Center

Visitors Reception Center
6801 S. Dale Mabry Hwy
MacDill AFB, FL 33621-5313
Phone 813-828-2737
Phone (DSN) 312-968-2737
Fax 813-828-2057
Fax (DSN) 312-968-2057
Mon – Sun 6:00 a.m.- 10:00 p.m.
Federal Holidays - closed
[Map](#)

Women, Infants, and Children (WIC & WIC-O)

Kelton Health Care Clinic / WIC
4420 Montgomery Avenue
Tampa, FL , 33616
Phone 813-307-8074
Mon – Fri 7:30 a.m. – 5:00 p.m.
[Website](#) | [Map](#)

Youth Programs/Centers

Youth Center
7811 Hangar Loop Dr (Bldg 382)
MacDill AFB, FL 33621
Phone 813-828-7958
Phone (DSN) 312-968-7958
Fax 813-828-6961
Pre-Teen:
Mon – Fri 2:30 p.m. – 7:00 p.m.
Sat & Sun - closed
Teen:
Mon – Fri 2:30 p.m. – 8:00 p.m.
Sat & Sun - closed
[Email](#) | [Website](#) | [Map](#)

Major Units

927th ARW(Air Force Reserve)

Contact Information:
COM: 813-828-4917
DSN: 312-968-4917

6th Aerospace Medicine Squadron, Bioenvironmental Engineering(6 AMDS/SGPB)

Contact Information:
COM: 813-827-9570

6th Civil Engineering Squadron

Contact Information:
COM: 813-828-3577
DSN: 312-968-3577

6th Maint Operation Squadron

Contact Information:
COM: 813-828-8780
DSN: 312-968-8780
DSN FAX: 312-968-9324

6th Force Support Squadron

Contact Information:
COM: 813-828-4151
DSN: 312-968-4151

6th Communication Squadron

Contact Information:
COM: 813-828-3456
DSN: 312-968-3456
DSN FAX: 312-968-7777

6th Security Forces Squadron

Contact Information:
COM: 813-828-3691
DSN: 312-968-3691

6th Air Mobility Wing

Contact Information:
COM: 813-828-4361
DSN: 312-968-4361
DSN FAX: 312-968-3669

6th Comptroller Squadron

Contact Information:
COM: 813-828-3678
DSN: 312-968-3678

6th Operation Group

Contact Information:
COM: 813-828-2813
DSN: 312-968-2813

6th Operation Support Squadron

Contact Information:
COM: 813-828-9614
DSN: 312-968-9614

310th Airlift Squadron

Contact Information:
COM: 813-828-4100
DSN: 312-968-4100
DSN FAX: 312-968-4131

91st Air Refueling Squadron

Contact Information:
COM: 813-828-9010
DSN: 312-968-9010
DSN FAX: 312-968-9011

6th Maintenance Group

Contact Information:
COM: 813-828-2025
DSN: 312-968-2025
DSN FAX: 312-968-3762

6th Contracting Squadron

Contact Information:
COM: 813-828-6178
DSN: 312-968-6178

6th Aircraft Maint Squadron

Contact Information:
COM: 813-828-8160
DSN: 312-968-8160
DSN FAX: 312-968-8428

6th Maint Squadron

Contact Information:
COM: 813-828-9221
DSN: 312-968-9221

6th Mission Support Group

Contact Information:
COM: 813-828-4545
DSN: 312-968-4545
DSN FAX: 312-968-2370

6th Logistics Readiness Squadron

Contact Information:
COM: 813-828-1911
DSN: 312-968-1911

6th Medical Group

Contact Information:
COM: 813-828-9532
DSN: 312-968-9532
DSN FAX: 312-651-5388

6th Dental Squadron

Contact Information:
COM: 813-827-9552
DSN: 312-651-9552
DSN FAX: 312-651-9003

6th Medical Operations Squadron

Contact Information:
COM: 813-827-9541
DSN: 312-651-9541
DSN FAX: 312-651-3065

6th Medical Support Squadron

Contact Information:
COM: 813-827-9525
DSN: 312-651-9525
DSN FAX: 312-968-9098

USCENTCOM

Contact Information:
COM: 813-827-6617
DSN: 312-651-6617

45th Aeromedical Evacuation Squadron (Air Force Reserve)

Contact Information:
COM: 813-828-2912
DSN: 312-968-2912
DSN FAX: 312-968-3586

MARCENT

Contact Information:
COM: 813-827-7040
DSN: 312-968-7040

SOCENT

Contact Information:
COM: 813-828-7424
DSN: 312-968-7424
DSN FAX: 312-968-6829

Joint Communication Support Element (JCSE)

Contact Information:
COM: 813-828-0785
DSN: 312-968-0785

290th Joint Communications Support Squadron (JCSS) (FL Air and Army National Guard)

Contact Information:
COM: 813-828-3272
DSN: 312-968-3272
DSN FAX: 312-968-4139